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## **Forest Fire Net**





**Special Issue with the proceedings of the Workshop:** 

"Human rights in Disasters: Search and Rescue Operations in Disasters especially for vulnerable people"

Athens, 5-6 of November 2009

Forest Fire Net is published by

European Center

for Forest Fires (ECFF)

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# European Center for Forest Fires (ECFF)

More information available at:

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## **Editorial**

In general, natural and technological disasters pose a threat on an entire range of human rights. However, the impacts of disasters are not the same for all people. Vulnerable groups, such as people with mobility problems, sight or hearing difficulties are severely exposed and suffer during and after a disaster strikes. Additionally, vulnerable groups usually are not given priority in prevention strategies and search and rescue operations. In many cases, there is a lack of procedures and specialized technologies for protecting vulnerable groups of population in case of a disaster. In an attempt to cope with these problems, the Council of Europe (EUR-OPA), the National Technical University of Athens (NTUA), as coordinator of the FP7 project Second Generation Locator for Urban Search and Rescue operations - "SGL for USaR" and the General Secretary of Civil Protection in Greece (ECFF/GSCP) have joined efforts for reviewing such issues, with the aim of providing ideas on how to use technologies for reducing disasters impacts on vulnerable groups of population. For implementing such an initiative, a workshop was organized entitled "Human rights in Disasters: Search and Rescue Operations in disasters especially for vulnerable people". The main goal was to create a network of people and organizations which will encourage and reinforce research and development of procedures capable of supporting vulnerable groups in case of a natural disaster. Priority was given on addressing hands-on and immediate based issues; operational issues and capabilities of available technologies. Human rights in disasters were overviewed and also experiences and lessons-learned were presented. FFNet Volume 6 is a special volume including the presentations of the workshop, as well as a catalogue of ideas summarized by the participants: rescue teams academics and experts.

Milt Statheropoulos

**ECFF** Director





## Council of Europe and Human Rights

Francesc Pla, EUR-OPA Hazards Agreement of the Council of Europe

## **About the Council of Europe**

- Oldest European institution, created in 1949
  47 member states + observers (Holy See,
  Canada, Japan, Mexico, U.S.A)
  Headquarters : Strasbourg (northeast of France)

- Main aims

   defend human rights, parliamentary democracy and the rule of law,
   develop agreements to standardise social and legal practices,
   promote awareness of European identity,
   assist countries to consolidate political, legal, constitutional reform
   provide know-how in HR, local democracy, education, culture, ...

- Some practical achievements

   198 legally binding European treaties or conventions

   Recommendations to governments setting out policy guidelines

- New it works

  Committee of Ministers (47 Foreign ministers or their deputies)
  Parliamentary Assembly (636 members from national parliaments).
  Congress of Local and Regional Authorities (2 chambers).
  1800-strong secretariat [Secretary General: Thorbjørn Jagland (Norway)]
  Warsaw Summit (2005) action plan underlines for the coming years:
  promoting values of human rights, the rule of law and democracy;
  strengthening security of European citizens;
  fostering co-operation with other international organisations.

## **Directorate General of Human Rights and Legal Affairs**



- to assist and advise on matters pertaining to law and policy in the fields of human rights and the rule of law to the Secretary General, the Committee of Ministers and all its subordinate Committees and, as appropriate, to other Services of the Organisation;
- to elaborate and evaluate legal standards (Recommendations, guidelines, handbooks etc. and draft Conventions); **STANDARD SETTING**
- to provide secretariat support and advice for the Organisation's treaty and related mechanisms in the fields of human rights and the rule of law
- to implement programmes and activities aimed at fostering the establishment in member or applicant states of an institutional and legal framework in compliance with the principles of a democratic state, and at ensuring the observance of human rights and the rule of law; COOPERATION

## Directorate General of Social Cohesion



### Main aims

- To assist and advise on matters pertaining to social cohesion (social, disability, health, migration, Roma policies and bioethical standardsetting) to the Secretary General, the Committee of Ministers, and, as appropriate, the other statutory organs of the Organisation;
- To elaborate and promote European standards, policies, practices and tools in the social, disability, health, bioethical, migration and Roma fields,
- To support nondiscrimination and equal opportunities as well as ethnic and cultural diversity, with a view to reducing inequality and building confidence in a common and secure future for all;

## Directorate of Education, Culture and Heritage, Youth and Sport



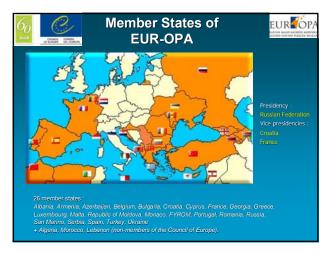
### Main aims

- To help to incorporate the principles of human rights, democracy, tolerance and mutual respect, the rule of law and peaceful resolution of conflicts into the daily practice of teaching and learning; EDUCATION
- To promote the enabling power of culture and heritage as a force for democracy in European societies, where the diversity of cultures, the arts, and cultural and natural heritage are essential to the development of a genuine openness of mind and basic rights; CULTURE AND HERITAGE
- To elaborates guidelines, programmes and legal instruments for the development of coherent and effective youth policies at local, national and European levels aiming at the promotion of youth citizenship, youth mobility and the value of human rights, democracy and cultural pluralism; YOUTH AND SPORT























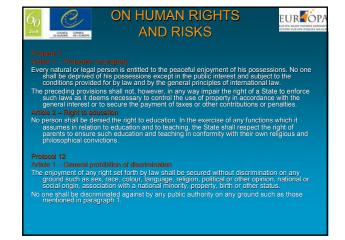


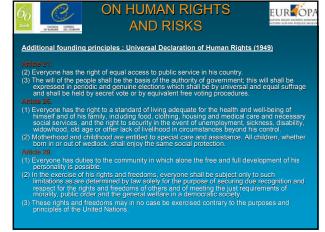
















Workshop on "Human Rights in Disasters: Search and Rescue Operations in disasters especially for vulnerable groups". Athens, 5-6 November 2009

- A response to an overlooked development challenge: approximately 10% of the world's population are persons with disabilities (over 650 million persons).
   The purpose: to promote, protect and ensure the full and equal enjoyment of all human rights and fundamental freedoms by all persons with disabilities, and to promote respect for their inherent dignity.
- The convention was adopted on 13.12.2006, opened for signature and ratification on 30.03.2007 and came into force on 3.05.2008.

(www.un.org)

- According to the Convention, disability is an evolving concept and results from the interaction between persons with impairments and attitudinal and environmental barriers that hinders full and effective participation in society on unequal basis with others.
- That means, the more obstacles there are the more disabled a person becomes.

## The fact

 Persons with disabilities are the most at risk in case of disasters.

## UN Convention on the Rights of Persons with Disabilities

- Article 11. Situations of risk and humanitarian emergencies
- "States parties shall take, in accordance with their obligations under international law, including international humanitarian law and international human rights law, all necessary measures to ensure protection and safety of persons with disabilities in situations of risk, including situations of armed conflict, humanitarian emergencies and the occurrence of natural disasters."

## **FU Strategy on disability**

- was established by the EC to ensure a coherent followup policy to the European Year of People with Disabilities in the enlarged Europe.
- was based on three pillars: (1) anti-discrimination legislation and measures, which provide access to individual rights, (2) eliminating barriers in the environment that prevent disabled people from exercising their abilities, and (3) mainstreaming disability issues in the broad range of community policies which facilitate the active inclusion of people with disabilities.

## The EU Strategy on disability

- The Disability Action Plan (DAP) provides a dynamic framework to develop the EU disability strategy.
- The DAP (2003-2010) is based on three objectives:
- 1.Full implementation of the Employment Equality Directive,
- 2. Successful mainstreaming of disability issues in relevant community policies, and
- 3. Improving accessibility for all.

- concerning strengthening cooperation, mutual assistance etc. in case of major emergencies
- But there is no specific reference to persons with disabilities.
- Prevention and other preparedness actions are promoted within the framework of the Financial Instrument for CP (Council Decision 2007/162/EC, Euratom) as it foresees the support of specific actions for vulnerable groups. Nevertheless no reference to persons with disabilities is made again.

- ent "...stresses the need to take special in case of natural disasters in all actions undertaken the European Parliament resolution of 4.09.2007, on the 2007 summer's natural disasters).
- The Council invites Member States to "Promote context of school education)." (Conclusions of May 2009 on civil protection awareness raising par.14f).

- There is room for improvement in the context of European legislation concerning persons with disabilities.
  It is up to the individual Member State to introduce legislation on this subject (principle of subsidiary)
- But do Member States have certain provisions for disabled in their national legislation? At what extend?
- Should there be any European regulations or directives on the subject, so that the MS should take appropriate and/or further action, especially in major emergencies?

- Manuals and Guidelines have been produced worldwide that provide important practical guidance for those working in disaster/emergency situations.
- Although documents are not legally binding, they are drawn from binding international law.

## Manuals and Guidelines: Examples

- Manual on International Law and Standards Applicable in Natural Disaster Situations (International Development Law Organization, 2008).
- Operational Guidelines on Human Rights and Natural Disasters (IASC, 2006), which were designed to assist national and international actors in implementing a human rights-based approach to humanitarian action in disaster settings.
- Humanitarian Charter and Minimum Standards in Disaster Response (Sphere Project, 2004), an important source of reference for protecting the rights of persons affected by natural disasters.

## Manuals and Guidelines: Examples

- Guiding Principles on Internal Displacement (1998), which identify rights and guarantees relevant to the protection of individuals during displacement and return, resettlement and reintegration.
- Supporting People with Disabilities During Emergencies, Texas State Guard, Texas Medical Rangers, August 2008
- Handbook on Disability and Special Needs, West Virginia University

## Personal Communications Technology for Emergencies

- The ability to send and receive information is a crucial component of any personal preparedness plan. The ability to receive critical information about an emergency, how to respond to an emergency, and where to go to receive assistance can mean the difference between life or death.
- Communications also includes the ability of an individual to give vital information about oneself, one's location, immediate medical needs, and the need for assistance.

## Terms of Accessibility & Usability

- What Does it Mean to be "Accessible?" Basically, technology is accessible if it can be used as effectively by people with disabilities as by those without them.
- Usability refers to the ability of average users
  with the "standard" range of equipment or
  abilities to navigate and use a web site. From
  the web developer's standpoint, usability
  means designing a user interface that is
  effective, efficient, and satisfying.

## Main Issues

- Issues that have the greatest impact on people with disabilities include: planning, notification, evacuation, emergency transportation, sheltering, access to medical care and medications, access to their mobility devices or service animals while in transit or at shelters and access to information.
- People with disabilities should be involved in the process of identifying needs and evaluating effective emergency management practices.
- The existence of a social environment and social networking could be proven very significant for persons with disabilities.

## EU Civil Protection Projects on Vulnerable Groups

Co-financed by the European Commission-DG Environment-

- The EU civil protection project "Information to the Public 2002 - 2005".
  - ➤ Coordinated by the Swedish Rescue Services Agency
  - >Project target group: children and youth.
- "Rescuing Injured Disabled Persons in Case of Disasters -Civil Protection's Challenge in the Challenge"
  - ➤ Coordinated by ULSS 20 Verona (Local Public Health and Social Authority in the Veneto Region) Italy
  - >The project concludes to recommendations for good practice.

## EU Civil Protection Projects on Vulnerable Groups

- In November 2007 a conference has been held in the framework of the project "Rescuing Injured Disabled Persons in Case of Disasters - Civil Protection's Challenge in the Challenge". In the Consensus Conference the Declaration of the participants has been signed, the so called "Verona Charter" on the rescue of persons with disabilities in case of disasters
- The Verona Charter intends to be a contribution to the UN Convention on the Rights of Persons with Disabilities and to link existing fundamental liberties and civil protection together and render them more visible to citizens and institutions.

## EU Civil Protection Projects on Vulnerable Groups

- "PROMYLIFE" (How to Better Protect my Life in Major Emergencies)
- Coordinated by the Development Enterprise of Achaia Prefecture (NEA) - Greece
- The project aims to improve the preparedness of the public and in particular of the vulnerable groups (elderly, children, disabled and disadvantaged people, etc.) in major and extreme events.
- A task of the project is to prepare guidelines on the facilitation of information provision to the general public and the vulnerable population groups.

## Some facts in Greece – A Social Initiative

- "Assistance at Home" is an important social care on-going initiative at municipality level. It was introduced as a pilot scheme in March 1988 in two areas of Athens (Gyzi and Sepolia). Now it is extended in many areas in Greece.
- The "Assistance at Home" initiative is addressed to senior citizens who cannot look after themselves fully, as well as individuals with mobility difficulties and other disabilities.
- The aim of the initiative is to improve the quality of life of the target group, assist in ensuring recipients live an independent and dignified life, support their family environment and promote the abilities of qualified, specialized staff.

## "Assistance at Home"

- "Assistance at Home" provides counseling and psychological support, nursing care, family assistance and companionship.
- It is co-financed by the European Regional Development Fund (75%).
- 1000 units of the "Assistance at Home" operate in Greece.

## Civil Protection Legislation in Greece

- The aim of the Civil Protection in Greece according to the base Law for Civil Protection (Law 3013/2002) is the protection of citizens life, health and property as well as the protection of material & cultural resources, and infrastructure from natural, technological and other disasters that cause state of emergency during peacetime.
- Nevertheless no specific reference is made to vulnerable groups, as the Law keeps the general tendency to treat all citizens, even persons with disabilities as "all the same" and does not distinguish different categories of the population.

## Civil Protection Awareness Activities

- The General Secretariat for Civil Protection (National Authority for Civil Protection in Greece) develops specialized information material for children, as a sensitive population target group.
- A website for children was also developed with information and games mainly on natural disasters.
- At present new material for children and youth is prepared, such as videos and interactive games.

## Civil Protection Awareness Activities

- The Earthquake Planning and Protection Organization (EPPO) is activated in the area of awareness raising and information to the public and children regarding earthquakes.
- In 2008 a handbook addressed to persons with disabilities was published. It contains information on the phenomenon of earthquakes and self-protection measures in case of earthquake disasters.
- Other CP services carry out awareness activities: they mainly address the general public and children.

## Search and Rescue

- Humanitarian assistance must be provided in accordance with the principles of humanity, neutrality and impartiality (UN GA Resolution 46/182 since 1991)
- In search and rescue operations and in case of persons with disabilities, specialized personnel can be called to assist (e.g. to solve communication problems - signed language).
- The personnel of the National Emergency Health Care Unit (EKAB) in case of persons with disabilities follows guidelines, which were drawn up for the Olympic Games in 2004.

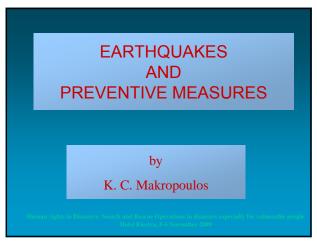
## **Discussion and General Remarks**

- Disaster preparedness and emergency response systems and plans should take into account the specific needs of vulnerable groups and persons with disabilities.
- Training systems for emergency and CP staff should follow the international manuals and guidelines with instructions in order to increase the safety of persons with disabilities in emergencies, although the manuals are not legal binding documents.

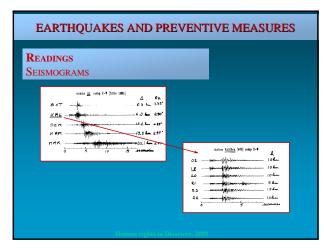
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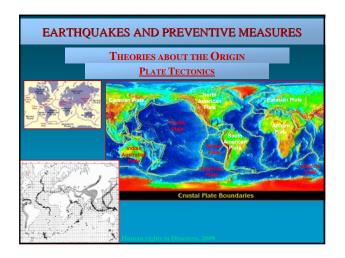
- Civil protection and risk related legislation could incorporate special provisions for the vulnerable groups and persons with disabilities.
- Relevant legislation at European Level may be necessary.
- In addition, new technology tools and capabilities could be used to serve the needs of persons with disabilities in terms of risk and emergency communication, location and assistance provision.

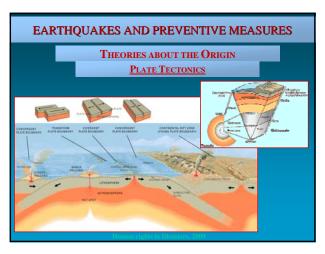


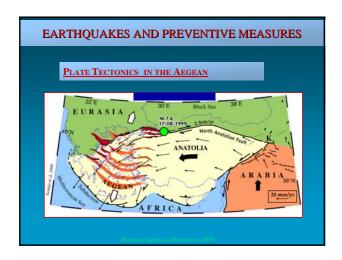


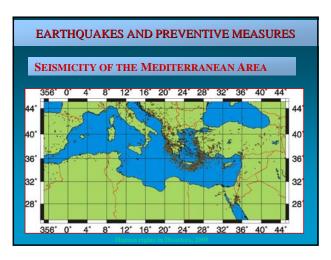


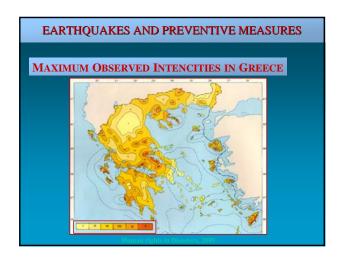


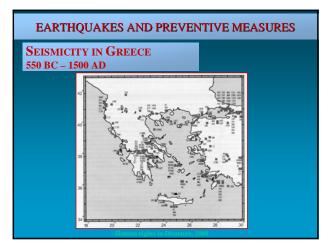


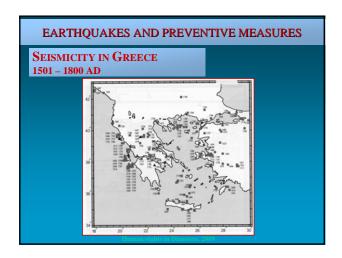


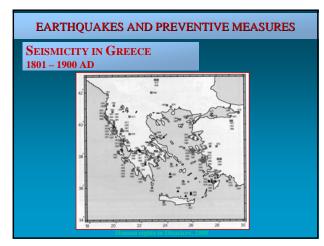


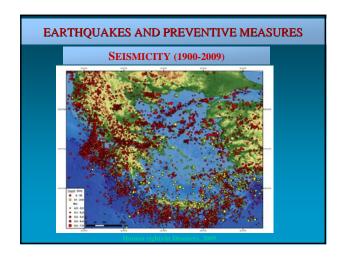


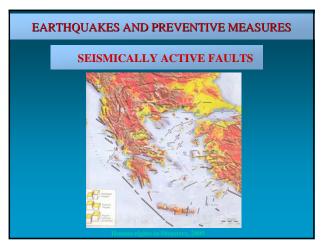


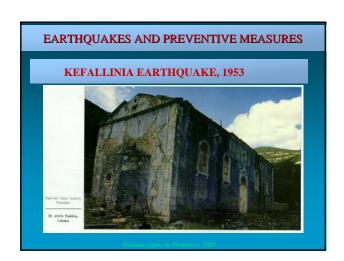


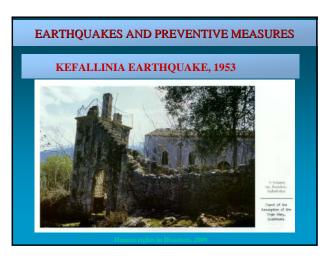




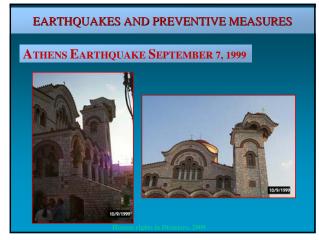


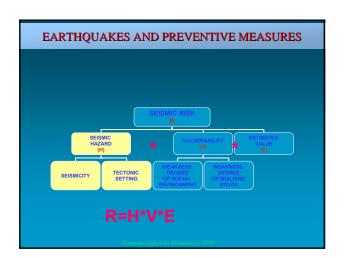


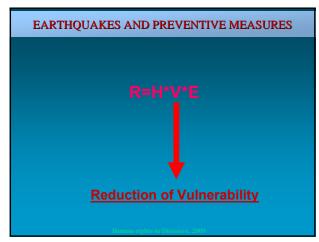


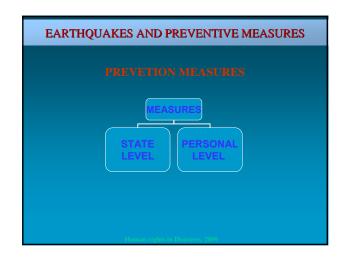




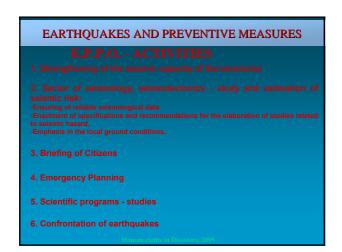


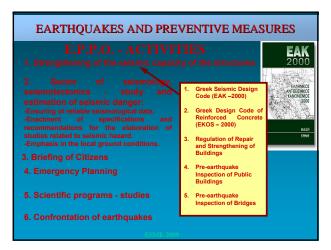


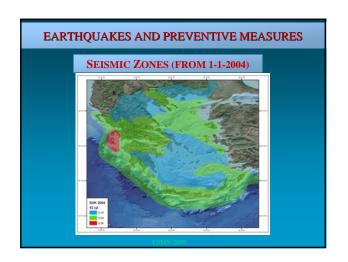


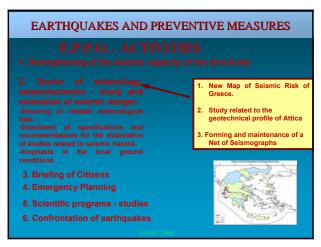


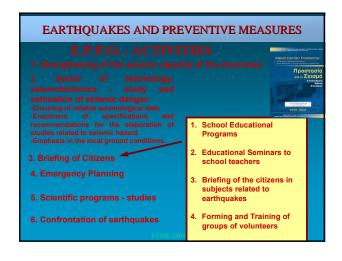


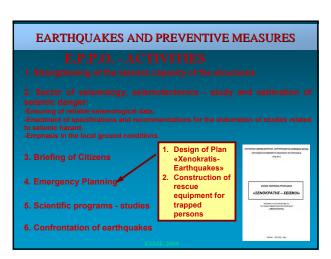


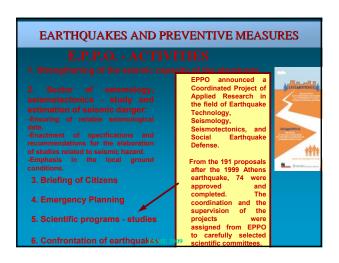


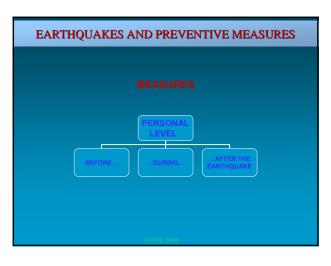




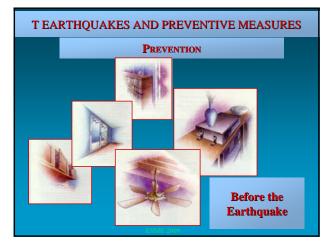


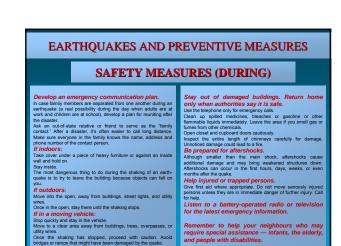


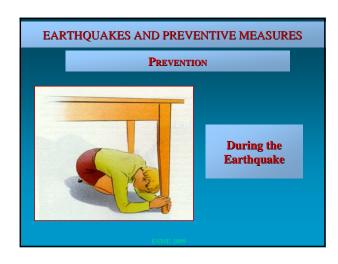


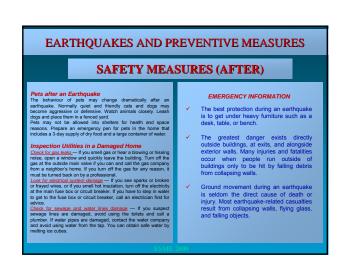


















"Human rights in Disasters: Search and Rescue Operations in disasters especially for vulnerable people"

Workshop

5th & 6th of November 2009 Hotel Electra Palace, Athens (Greece)

Stepan BADALYAN

Disaster risk reduction and the protection of vulnerable people-preparedness and preventive measures.

Yerevan, Republic of Armenia, 2009

People with physical, mental or sensory limitations are often disabled not because of the diagnosable condition, but because they are denied access to education, labour markets and public services.

What is more tragic than that they all are lacking or being provided a handicapped access to education, informing, warning and relevant public services in regard to the observance of their rights and equitable access to meeting their needs in the field of disaster risk reduction and reducing vulnerability, the protection of life and health, the administration of first aid and first psychological intervention and first- and self- aid training in emergencies.

At the same time, a number of lacks and gaps in the texts of the Standard Rules has been revealed during their practical implementation, in particular, those concerning the restricted access to education, informing and warning (awareness raising) and relevant public services by people with disabilities of all ages regards the observation of their rights and the provision of equal opportunities to meeting their needs in the field of disaster risk reduction and reducing vulnerability, the protection of life and health against emergencies.

To eliminate the shortcomings in the above area requires to develop and introduce, in appropriate way, below are given some suggestions to supplement the texts of the Standard Rules.

In particular, if the Standard Rules (Section 28) say, that states through their existing medical system should ensure that the disabled get the medical services adequate to those provided to other community members,

than this, of course, should state that states must ensure the disabled of all ages to get the similar search, rescue, first aid and first psychological intervention in major natural and man-made disasters and in other extreme situations.

If the Standard Rules (Section 29) say, that states must ensure adequate preparedness and the provision of equipment to all medical and nursery brigades and related to them personnel servicing the disabled and must ensure access to appropriate methods and tools in providing treatment,

than this, of course ,should state that states must ensure adequate training and equipping of rescue teams, medical, nursery and related to them brigades to enable search, rescue and administering first aid to people with disabilities in major disaster and in other emergency situations.

If the Standard Rules (Section 31) say, that states should elaborate and implement the Programs seeking the engagement of the disabled men and women of all ages in full, aimed at providing them appropriate completely accessible education, informing and services regards meeting their needs in the field of the protection of reproduction sexual health,

than this, of course, should state that states should elaborate and implement Programs supporting the full engagement of disabled men and women of all ages and targeted at providing them appropriate education, informing, warning and services by relevant structures concerning the observance of their rights and provision of equal opportunities to meet their needs in the field of disaster risk reduction and reducing vulnerability and the protection of live and health.

Ensuring the provision of equal opportunities in the above area to the disabled of all ages requires in line with resolving legislative and other strategic goals also meeting below three essential objectives:

1. To educate emergency and relief managers and workers about the special and heterogeneous needs of the people with disabilities (including, the preparing and publication of correspondent information materials)

2. To bring the people with disabilities to the emergency management table with the first responders to introduce the two sides to each other:

to educate first responders to work adequately with disabled, to ensure adequate preparedness and equip rescuers and related to them the personnel servicing the disabled to rescue and search the disabled and show them first aid and first psychological assistance

to make people with disabilities active participate in disaster planning and preparedness, teach them how to survive in emergencies, encourage them to cultivate creative skills, first - and self -aid skills included.

3. For the people with disabilities to be insured equal rights and enhanced education and preparedness, the development of relevant information materials assigned to them and their training should be implemented through regular organizing and holding national and municipal Campaigns on informing and warning the population about emergencies.

The elaborations in parallel with practicing their outcomes are supposed to be implemented under support of EUR-OPA Major Hazards Agreement in close collaboration with the

relevant structures of the Emergency Management Ministry of Armenia ( in first turn with the Rescue Service of Armenia and Academy of Crisis Management ),

relevant UN's structures in Armenia and other concerned international organizations

as well as with active participation of organizations and specialists attending this Workshop in Athens.

## Particularly this refers to our next developments (Projects) and suggestions:

"The methodology and Plan for action to develop and hold national and municipal Campaigns on informing and warning the population about emergencies at central and municipal levels".

"Preparing and implementing special Tests assigned for school administration, teachers and parents to assess safety of school , undertake preventive measures to reduce risks as well as to respond adequately to an imminent natural or man-made disasters or to a terrorist attack or to a threat of such an attack";

"Training community counsels (local psychologists) in providing first psychological aid and long-term psychological assistance to disaster victims, particularly children".

## These information materials include the knowledge on:

Risks present in a country, region or area where these people live.

Likely scenarios in case of a specific disaster.

Technique and tools available to inform and warn people about the disaster.

How to respond when warned about an imminent disaster (in a preventive phase) and in circumstances when a disaster is real (in an acute phase).

How to proceed in a recovery phase.



The sirens, enterprise and transport hoots will go off, police loudspeaker vans will drive round the streets with warning announcements.



WHAT YOU SHOULD DO







TURN ON THE RADIO AND TV TO RECEIVE INFORMATION ABOUT WHAT SHOULD BE DONE NEXT

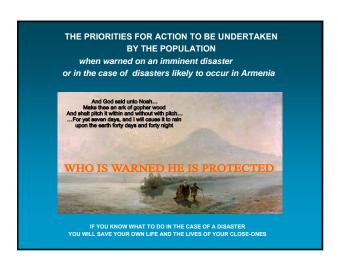
THIS IS THE FASTEST WAY TO KNOW WHAT IS GOING ON AND WHAT YOU MUST DO.

The following universal (basic) information materials assigned to be distributed in each family have been developed within the Project:

Information Leaflet: "What to do first".

A short Brochure: "Brief information for the population what to do first when warned on an imminent disaster".

A more detailed Brochure:"The priorities for action to be undertaken by the population when warned on an imminent disaster or in case of disasters likely to occur in Armenia".



At the same time for the municipalities at special risks the following four additional informational modules have been created:

A manual for the population on how to act when a n-e a r th q u a ke is real or seems imminent (the priorities for action to be undertaken by the population).

A manual for the population on how to act when r a d i a t i o n p o l l u t i o nis real or seems imminent (the priorities for action to be undertaken by the population).

A manual for the population on how to act when a  $\,f\,l\,o\,o\,d$  is real or seems imminent (the priorities for action to be undertaken by the population).

A manual for the population on how to act when c h e m i c a l p o l l u t i o n is real or seems imminent (the priorities for action to be undertaken by the population).

The mentioned brief and more detailed basic information materials as well as information materials for the population of municipalities at special risks assigned for the distribution in each family, and thereby promoting their usage while informing and warning the most vulnerable people- children, elderly and disabled included.

However, the specifics of the most vulnerable segments of population dictate the urgent necessity to prepare for them within national and municipal "Campaigns" some specific information materials.

By taking the above into account ECRM has planned for 2010 and following years to prepare some information materials addressing special targeted groups of the population, including the most vulnerable groups. In particular, in 2010

"The Manual for people with disabilities on how to act when an earthquake is real or seems imminent ( the priorities for action to be undertaken by the population) is to be created within the above Project.

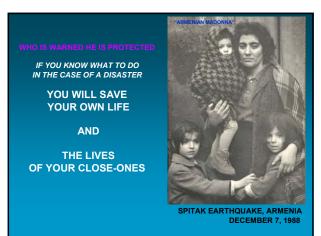
As for the second Project, than it is necessary to note, that the special Tests to assess safety of school and its readiness to respond adequately in disasters could be partially implemented directly and partially could serve a basis for the elaboration of

Additional special Tests to assess safety of specialized educational institutions where physically handicapped children with impaired mobility and having impaired hearing and vision are located, along with people living in elderly houses and in other specialized institutions.

The mentioned goal becomes the priority goal given that in border regions of Armenia as well as in other countries where some military actions took place, a number of children have impaired mobility as they have been blown up by left mines.

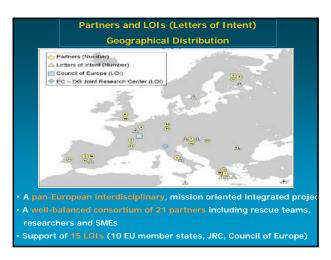
**The third mentioned above Project** which has been mainstreamed into ECRM Action Plan for 2010 and following years,

will cover specific challenges for providing first psychological assistance and long-term psychological intervention to disaster victims, particular to physically handicapped people with impaired mobility or having impaired hearing or vision, in particularly, children.





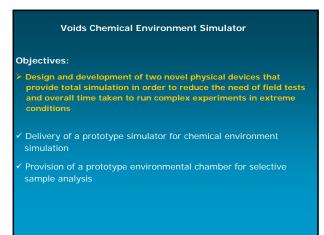


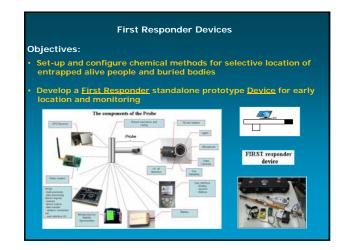


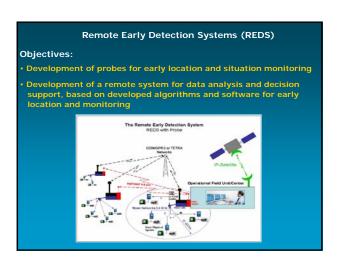
	a. List of participants		
Participant no.	Participant name	Participant short name	Country
(Coordinator)	National Technical University of Athens	FIACTU/NTUA	Greece
2	Service Départemental d'Incendie et de Secours du Vaucluse	SDIS 84/ FR Rescue Team	France
3	Direccio General De Prevencio I Extincio D'incendis I Salvaments	DGPEIS/ ES Rescue Team	Spain
4	FAENZI s.r.l.	FAENZI	Italy
5	Valtion Teknillinen Tutkimuskeskus	VTT	Finland
6	The University of Manchester	UNIMAN	UK
7	Gesellschaft zur Förderung der Analytischen Wissenschaften e.V.	ISAS	Germany
8	ECOMED byba	ECOMED	Belgium
9	Environics Oy	ENVIRONICS	Finland
10	Austrian Academy of Sciences	AAS	Austria
11	Entente Interdépartementale en vue de la Protection de l'Environnement et de la Foret contre l'Incendie	CEREN	France
12	ANCO S.A. Agencies, Commerce & Industry	ANCO	Greece
13	University of Dortmund	UNIDO	Germany
14	TEMAI Ingenieros S.L.	TEMAI	Spain
15	G.A.S. Gesellschaft für analytische Sensorsysteme mbH	GAS	Germany
16	Universidad Politecnica de Madrid	UPM	Spain
17	Savox Communications Ltd	SAVOX	Finland
18	University of Athens	UoA	Greece
19	Markes International Itd	MARKES	UK
20	Bay Zoltan Foundation for Applied Research	BZF	Hungary
21	Critical Links SA	CRITICAL	Portugal

	Organization Name	Country	
1	Hellenic Fire Brigade		
2	National Centre for Emergency Care	Greece	
3	Hellenic Rescue Team (NGO)	1	
4	Bomberos Sin Fronteras (NGO)	Spain	
5	Civil Protection	Italy	
6	Civil Protection	Luxemburg	
7	Civil Protection	Malta	
8	Civil Protection	Cyprus	
9	Goteborg Fire and Rescue Service	Sweden	
10	Professional Fire Department of Innsbruck	Austria	
11	Vorarlberg Union of Fire Departments		
12	Rescue Service Unit	Finland	
13	General Inspectorate for Emergency Situations	Romania	
14	"Open Partial Agreement on Major Hazards"	Main Office	
14	of the Council of Europe	in Strasbourg, France	
15	EC-DG Joint Research Center	Ispra, Italy	

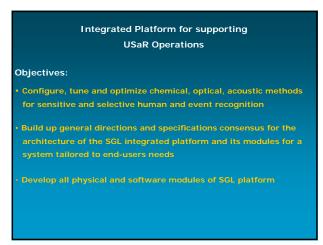








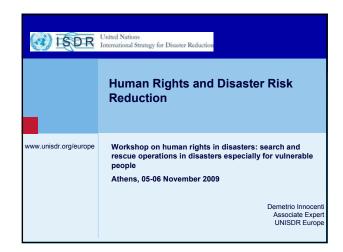








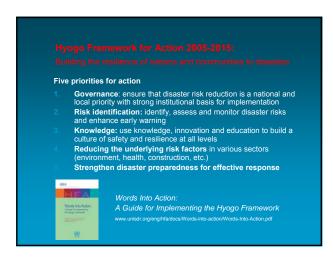
## **Session I: Human rights** in disasters-An overview "Human rights in Disasters: Search and Rescue Operations in disasters especially for vulnerable people" Athens, 5-6 of November 2009

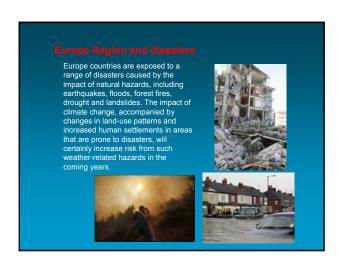


- The International Strategy for Disaster Risk
  Reduction (ISDR)

  The ISDR system is a broad network of partners including UN
  Agencies, NGO's, governments, international financial institutions,
  universities and technical institutions.
- The International Strategy for Disaster Reduction (ISDR), guided by the internationally agreed Hyogo Framework for Action, aims to build the resilience of communities and nations through building capacities to use proven tools for reducing disaster risk.
- The UN International Strategy for Disaster Reduction (UNISDR) is the secretariat to the ISDR system. In Europe, UNISDR has been very active in promoting coordinated actions towards DRR in collaboration with partners such as EUR-OPA (Council of Europe), the EC, the National Platforms and HFA Focal Points, the WB and GFDRR and other UN partner agencies.

## ... to substantially reduce disaster losses, in lives, social, economic and environmental assets.... Three strategic goals The integration of disaster risk reduction into sustainable development policies and planning. The development and strengthening of institutions mechanisms and capacities to build resilience to The systematic incorporation of risk reduction approaches into the implementation of emergency





- Recent human Rights

  Recent humanitarian crises caused by disaster situations have raised new challenges, in particular in relation to the protection of the basic human rights of disaster affected populations and victims at times of disasters.
- Whilst the concept of Human Rights protection is widely acknowledged as a crucial element of humanitarian strategies at times of emergency and disaster situations, the longer-term aspects linked to the promotion and definition of a human rights-based approach in disaster prevention and reduction is still limited.

## Critical issues emerged in recent crises included the following:

### Every individual has the Right:

- For protection and assistance at times of emergencies International humanitarian laws and national legislations do protect affected populations during emergency situations
- Right to Development communities living in disaster-prone areas have the right to protect their development efforts and achieve sustainable development This can be achieved through disaster risk reduction. As such, a specific human rights based approach for disaster risk reduction should be developed
- Right to an equal access to Education for all in particular:

- Access to school for those living in disaster affected areas
  Safe schools and disaster-resilient education infrastructures
  To allow all children to learn about disasters and risks to be more
  aware of surrounding threats and be better prepared at times of
  disasters.

4. A newly emerging challenge: climatic / environmental refugees and displaced populations

The impact of climate change on increased frequency and intensity of disasters has led to wider movements of populations to safer areas

there is an urgent need to address the protection of  $\ensuremath{\text{w}}$  climatic /environmental refugees and Internally Displaced People (IDPs)'s Human Rights.

Walter Kalin Report to the Representative of the UN SG on the human rights of the IDPs: "Protection of Internally Displaced persons in Situations of natural Disaster - 5 March 2009

## Disaster Management Cycle Preparedness Rehabilit Human Rights Reconstruction - Development -

- The UN Inter-Agency Standing Committee (IASC), highlighted that national authorities as well as international organizations and NGOs are at loss as to how incorporate Human Rights Based Approach (HRBA) into response and, most of all, prevention.
- the UN (IASC 2008) recognizes that HRBA shall guide DRM "...including pre-disaster mitigation and prepardness measures" and there are international guidelines which focus on the inclusion of human rights in dispatces. in disasters (http://www.reliefweb.int/rw/lib.nsf/db900sid/KHII-7EE9KM/\$file/brookings\_HR\_mar08.pdf?openelement)

### What can be done more by the ISDR system?

- Promoting Human Rights, especially the fundamental ones as the non-discriminatory principle, in front-line agencies' mandates as well as in national DRM and DRR policies.
- Do not re-invent the wheel principle: expand existing legislation, codes and guidelines in order to include a human right perspective in DM and DRR measures.
- Including benchmarks, targets and indicators in DRM and DRR (i.e. HFA monitor) elements that can capture the human rights dimension in disaster management programme implementation.

### What can be done more at national level?

- National Platform for DRR shall consider HRBA in its disaster management planning. This include mapping institutions and organizations that are duty bearers in ensuring human rights in disaster and profiling the right holders, in particularly those that are at risk and vulnerable (see critical issues discussed before).
- National Platforms should involve legal Officers and Human Rights specialists to mainstream Human Rights in Disaster Risk Reduction programmes
- National Governments should be encouraged to promote Human Rights Based national Action Plans for Disaster Risk Reduction



### Conclusions

- There is urgency to promote the definition of people-centered Human Rights Based Disaster Risk Reduction Strategies.
- Vulnerability analysis in disaster management shall consider human rights issues among their social, economical and cultural criteria.
- Protection activities in pre-disaster, shall "[...] create and/or consolidate an environment – political, social, cultural, institutional, economic and legal – conducive to full respect for the rights of the individual" (IASC 2008)
- Request all Agencies to incorporate Human Rights Based Approaches in international DRM and DRR frameworks - as such, influence an enhanced recognition of human rights protection for all vulnerable groups as part of the Hyogo Framework for Action (2010 HFA MTR)
- Promote global efforts enhancing the recognition of specific human rights consideration for Climatic / environmental IDPs / refugees.

### The Universal Declaration of Human Rights – December 10, 1948

### Article 3.

Everyone has the right to life, liberty and security of person.



## Human Rights In Emergency Situations

Workshop Human rights in Disasters 5th & 6th of November 2009 Hotel Electra Palace, Athens, Greece

Dr. Geert Seynaeve, MD, MPH, MMPhR geert.seynaeve@attentia.be

### **Human Rights In Emergency Situations**

- Context
- Words... and reality
- Health Inequalities
- Health Professionals, Medicine and Human Rights
- Disaster Health and Human Rights

### **Human Rights concept**

NOT absolute, finished, definite, universal, 'acquis' BUT incomplete, process, evolution

Perspective: historical

anthropological (culture)

social (socioeconomic infrastructure & superstructure)

### historical context Human Rights

source (justification):

authority (god, "natural" law, a priori, intrinsic logic 'Raison') versus

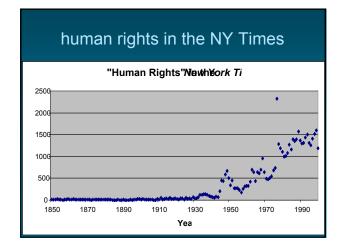
sociogenic (society, state, conflict & struggle) & psychogenic (individual, emancipation)

### major drivers

- bourgeois-democratic revolutions
- WW2
- Post WW2 political movements

### **Historical context Human Rights**

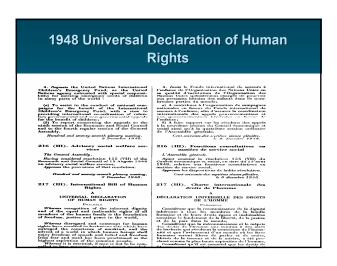
- 1. bourgeois-democratic revolutions
  - 19th century ideology in struggle against 'ancien régime' (nobility, clergy, monarchy) initially very radical & progressive
  - 1789 French revolution; liberté, égalité, fraternité
- 2. WW2
  - holocaust
  - Hiroshima-Nagasaki & fire/terror bombings of German & Japanese cities
  - not only inter-imperialist conflict, but also combined with "Second" (USSR) and "Third World" struggle
- Post WW2: political movements (de-colonization, civil right's, women's liberation, GLBT, mai '68,...)

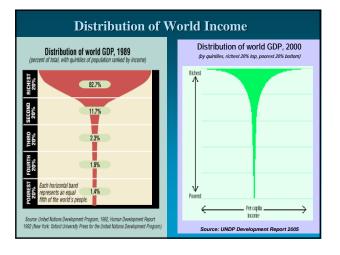


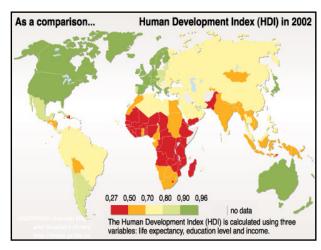
### **Human Rights & reality**

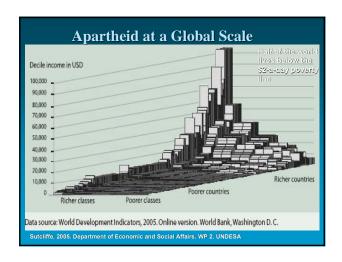
- implementation of official treaties, conventions, declarations
  - in reality: enormous inequalities in all domains /fields
- indifference
  - ignorance? (mass media, almost real-time, des-information?)
  - identity and "distance"
- compassion fatigue?
- selective use and instrumentalization for private/national interests, maintaining existing unjust order & inequalities e.g. humanitarian interventions

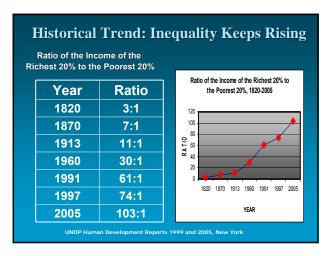
## Indifference & distance Social generation of identification & empathy David Hume: "Men are principally concern'd about those objects, which are not much remov'd either in space or time ... leaving what is afar off to the care of chance and fortune. ... The breaking of a mirror gives us more concern when at home, than the burning of a house, when abroad, and some hundred leagues distant." Adam Smith: "Let us suppose that the great empire of China, with all its myriads of inhabitants, was suddenly swallowed up by an earthquake, and let us consider how a man of humanity in Europe, who had no sort of connexion with that part of the world, would be affected upon receiving intelligence of this dreadful calamity. ... If he was to lose his little finger to-morrow, he would not sleep to-night; but, provided he never saw them, he will snore with the most profound security over the ruin of a hundred millions of his brethren, and the destruction of that immense multitude seems plainly an object less interesting to him, than this paltry misfortune of his own."







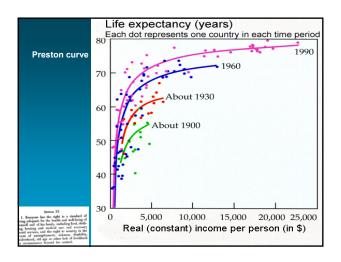


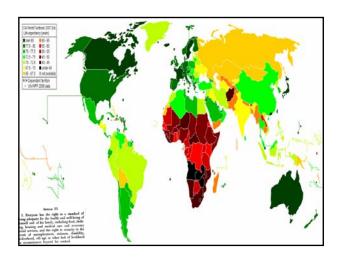


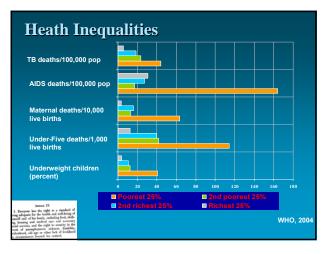
## 1948 Universal Declaration of Human Rights & Health

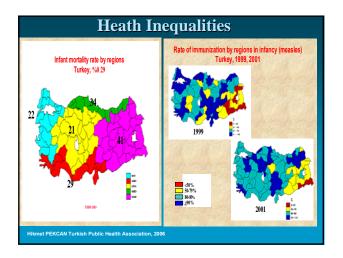
### ARTICLE 25

1. Everyone has the right to a standard of living adequate for the health and well-being of himself and of his family, including food, clothing, housing and medical care and necessary social services, and the right to security in the event of unemployment, sickness, disability, widowhood, old age or other lack of livelihood in circumstances beyond his control.









	The poor die young			
	Place		Life expectancy at birth	
	United Kingdom Glasgow (Lenzie N.) Glasgow (Calton) United States		77	
			82	
			54	
			75	
			80	
	Washington DC (black)		63	
		on Social Determinants of He who.int/social_determinants		

## UN Convention on the Rights of Persons with Disabilities

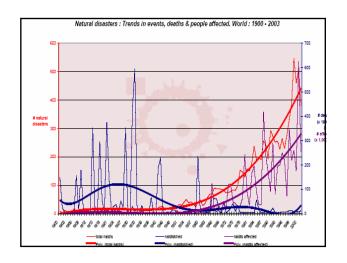
Convention 9 states:

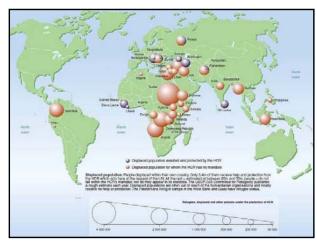
"Parties shall take appropriate measures to ensure to persons with disabilities access, on an equal basis with others, to the physical environment, to transportation, to information and communications, including information and communications technologies [...] both in urban and in rural areas."



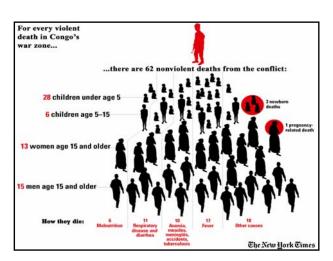


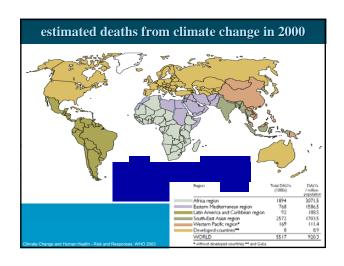
## emergency / "disaster" situations "disasters", major incidents, crises exacerbate existing inequalities & contradictions major incidents or disastrous events, and their health impact are more and more determined by socio-ecomic factors and societal development(s)

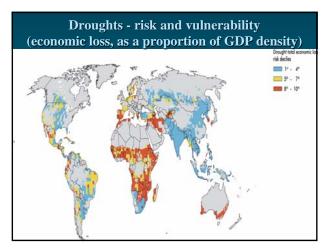


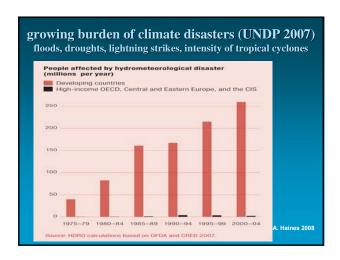














### conceptual model Disaster Medicine

traditionally

"Disaster Medicine"

- = Emergency Medicine on larger scale
- = emergency physicians (MD) + triage

Multi-disciplinary Health Response to Major Events that Threaten the Health Status of a Community

### **Disaster Health**

Specific approach

(with respect to organization, functioning, resources, decision making, planning, education & training, reporting, etc.)

which is different from daily routine:

For situations (events) where there is a need for an extra-ordinary approach, special arrangements

- 1) Mass Emergency Situations
- 2) Public Health Crises

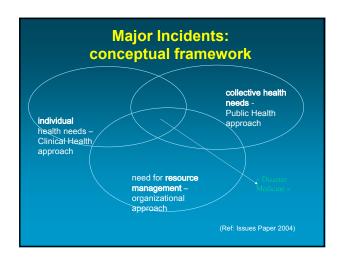
### **Disaster Health doctrine**

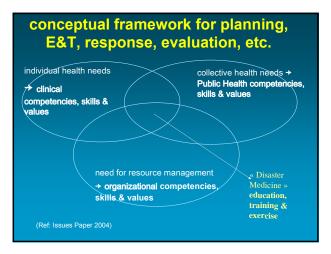
- An adequate Management of Major Incidents is not limited to interventions and services provided by agencies and organizations, but considers (re)actions and activities of people affected, civil society and communities
- 2) The multi-disciplinary response to the health needs comprises three major aspects:
  - 1) individual-clinical
  - 2) collective-public health
  - 3) organizational-management
- 3) An adequate response needs to be

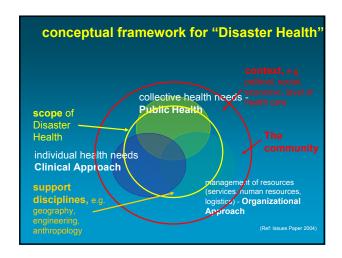
  - well prepared (in advance),
    sustained from the immediate to the long term phase, and
  - evaluated (in order to allow feedback and improvements for future actions). (cfr. disaster management cycle)

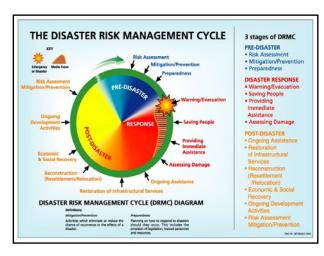
### **Disaster Health doctrine**

- 1) community response > health agencies
- 2) three major aspects:
  - individual/clinical
  - collective/public health
  - · organizational/management
- 3) time frame:
  - · pre-event,
  - during,
  - after/post-event









### Health, Medicine & Human Rights

long held view that "Medical Ethos" was immutable

its values were stable despite individual and cultural

Variation immune to social, political, and economic pressures

⇒ethical codes: elaborated Hippocratic Oath (Primum non nocere - first, do no harm)

### Health, Medicine & Human Rights

- 1. general historical societal context
  - era, period, conjuncture
  - socioeconomic development, relationship of social forces, evolution of science & technology, culture, mentality
- 2. specific position of health practice and health professionals in

  - from art to industry from non profit to commercial practice position and (hyper)specialization of health professionals
  - body partitioning and de-humanization (↔compassion, relief of suffering, healing, holistic well-being)
- 3. particular medical (health) ideology, culture, mentality

### Health, Medicine & Human Rights

- 4. dynamics of biomedical ideology, views, notions and values
  - epistemology (what is knowledge), what is science (Popper,
  - environment & health (determinants): from the paradigms of adaption, sanitation, uni-causality (germ theory) to transition theories (epidemiological, demographic) and behavioral health promotion (individual lifestyle choices)

  - genetics (from natural selection of species to social darwinism) dominance of clinical medicine (<Public Health), molecular biology (<li>fe sciences)

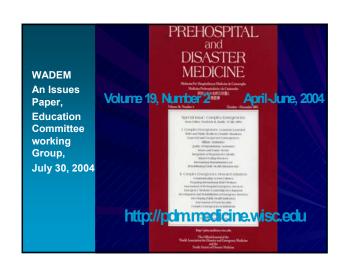
### **Health & Human Rights**

Eugenics (1883, Francis Galton): programs in USA, Britain, and Germany

Racial Hygiene (1894, Alfred Ploetz): "Untermensch";

- sterilization laws USA (involuntary sterilization of 60.000 persons), upheld by Supreme Court in Buck v. Bell, 1924: "It is better for all the world, if instead of waiting to execute degenerate offspring for crime, or to let them starve for their imbecility, society can prevent those who are manifestly unfit from continuing their kind" – Justice Oliver Wendell Holmes
- racial segregation

## Scientific Validation & Disaster Health 1. internal "logic", coherent, rational, systematic (conceptual framework, theory, doctrine, paradigms) 2. evidence-based: relation with reality (empirical data, confirmation by testing & feedback) 3. ethical I Pas de science sans conscience







## Bioethics in Emergency and Crisis interventions

Human Rights in Disasters: search and rescue operations in disasters especially for vulnerable people

ATHENS, 5 November 2009

Beatrice Toussaint, Officer in Chief for Scientific Research, Belgian Ministry of Health

### What's about?

- (Bio)Ethics
- Emergency
- Crisis
- Interventions
- Vulnerable people, Disabilities

### (Bio)Ethics

The awareness of vulnerability among other people in front of which one wears some liability

The long lasting work we agree to share with others,

with the aim of reducing as much as possible gaps between our claimed values and our effective actions.

### Mass Emergency

Sudden event located in space and time causing health damages and determining overwhelming of response capacity by the needs

In emergency, we are facing **Quantitative scale** "an accident, an answer; a larger accident, a larger answer

A wide range of knowledge has been clarified : plans, training could be adequate to make ready-made responses effective

### **Contemporary Crisis**

Crisis components affect not only the event but the whole system in a chaotic environment, loosing common marks.

Facing Qualitative mutations, we need to think of our vulnerabilities.

When the world mutates the ruling theories and best practices become outmoded, and even lethal pitfalls.

After having been focused on the answers practices, we must shift to the **questions** and to invent new intelligence, attitude, and practice.

### What's about?

• Interventions involve the society as a whole,

We are talking about decisions makers, rescuers, health professionals not only,

Citizens and among them, Vulnerable people, Disabled

### **Comments**

Loss of control wakes centuries old fright up

Overplaying at risks of loosing liability

"Instrumentalization": each is played against other: authority, media, scientist, lobbies, public opinion

Pieces of knowledge scattered here and there ,

without comprehensive overview and understanding

Limits of managerial culture

Communication confusion

### **Comments**

Plans are not providing strategic reflections

<u>Plans</u> are tools helping response, responsible and professionals are seeking automatism in response, without re-thinking their relevance

As we leave the field of well identified emergencies to be facing unforeseen issues, we must shift to the questions: what are essentials happening? major traps? the actors for both diagnosis and actions? The useful networks? Which are first initiatives making sense?

### **Precautionary Principle**

Precautionary Principle should remain proportionate and based on / submitted to experiment feedback;

These conditions are often omitted and its implementation is locking and compelling, what prevents the achievement of useful feedback.

Its misuse creates Illusion of no risks option exists: the threat will be avoided; the worst will not occur.

In common mind, it is seen as risk assessment
It can't replace rigorous risk identification and assessment of

Opposite to the « art de la prudence » widening the field of thoughts in a multidisciplinary frame for developing a reflection in depth on the problematic situation.

### Risk perception

Societal paradox: regarding risks exposure

Any risk is refused as regards scientific progress

Risks (sometimes high risks) are accepted as regards technology and own fun or comfort

### Main ethical principles

Are most often addressed as general considerations in theoretical debates far from the scene.

They aren't put into practice or are swept by the reality:

priority setting in scarcity:

Efficacy /efficiency

Equity

are not properly addressed, in absence of solidarity robust mechanisms

## Are (bio)ethical approach and practice of any relevance?

Ethics sets human beings in the core of concerns.

Citizens, decision makers, help providers, all of us are confronted with complex and turbulent systems and situations

(Bio)Ethics provides a wide area for questions,

hosts **uncertainty** fields emphasizes <u>subjectivity</u> entitles <u>judgments</u>

### What can't be else than it is





Human being, as subject, accepts who he is, his own limits:

he will not perform everything,

but what he can do, he is reliable to maximize it within dialogue

### **Ethics and Education**

Our mistakes are the strongest basis for improving our learning abilities.

Ethical work is seeking for the least error, the least harm, the least restraint.

### **Vulnerable people**

In an emergency (characterized by a lasting overwhelming of available means by the needs) several people don't get help.

Who will get help? who will not?
This not actually a rationale outcome of prioritization

By law or by fact, it can be observed that excluded are isolated people living outside the welfare institutions: the poorest and the foreigners (out of the administrative rules), the elderly devoid of family support, they all are commonly named hard to reach.

## Besides these hard to reach, are the disabled

People with sensory or motricity disabilities or mental disorders.

Disabled aren't a homogeneous population.

Disability doesn't automatically limit understanding and capacity of care of himself.

It raises frontiers in everyday's life.

It will be especially true in a emergency or crisis time.

Disability can alter perception, learning abilities as well as individual mobility...

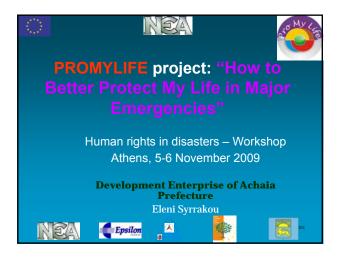
## Disabled? People with disabilities must be considered as they are;

with specific needs; adequate information, adequate recommendations transcriptions, adequate handling.

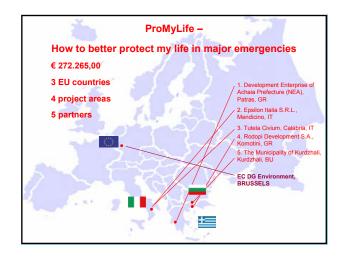
In such extreme circumstances as crisis time, we all have to face the same dilemmas with our abilities, our skills,

Disability is revealed and stressed by particular situations and environment;

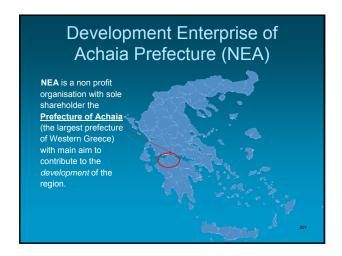
to some extent, everybody has been, is or will be disabled.









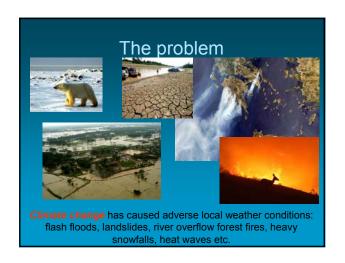


### Objective

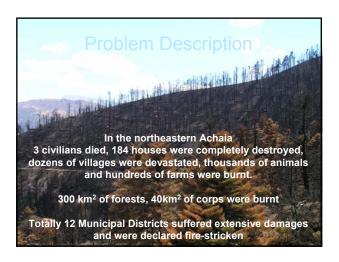
Main objective of the Enterprise is to plan, process and implement development activities,

which will contribute to the economic, social and cultural, symmetrical and sustainable development

of the Prefecture of Achaia focusing on the environmental protection and maintenance.











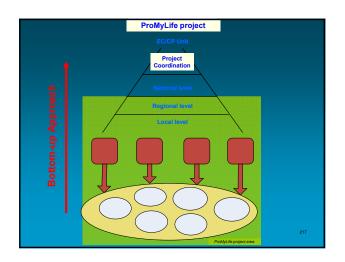




### Dimensions of cooperation

- Internal project management and financial monitoring procedures
- EU cooperation dimension at regional/ local level
- Mutual exchange of experiences
- Technical know how and best practices transfer
- Cross border cooperation development
- Cooperation with CP authorities and experts
- Local actors involvement: volunteers, non governmental organizations
- Vulnerable groups and general public

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## Project Aims To identify actual citizens' needs To improve the preparedness of the public and in particular of the vulnerable groups (elderly, children, disabled and disadvantaged people, etc.) in major and extreme events and to adapt to the climate change effects To enhance the emergency planning procedure and emergency/public utility services co-ordination in major emergencies. To prevent natural disasters' impacts through an improved knowledge in vulnerabilities issues and safety behavior competences

# 'Working methods - Events' - Approach of vulnerable groups (elderly, school community, disadvantaged) at local level - Suggested Self protection techniques/best practices presentation and pilot application - Promoting civil participation at local/regional level through local societies and NGOs in co-operation with local authorities and emergency services. - Daily regional/local events: Tabletop exercise - Cross-border study - School events - Media events - Seminars/meetings.

### The Collaborators - Potential Users

Institutions/Services that expressed interest for the Project outcomes:

- CP National authorities, Greece
- Earthquake Protection Organization, Athens
- Region Western Greece, Patra
- Achaia Prefecture Emergency Services
- Region Calabria, Italy
- CP regional Directorate, Bulgaria
- Municipalities and volunteers in all 3 MS.

### Results & Outcomes

- Informative and educational material for the public and the vulnerable groups
- Interaction among partners and local communities CP actors
- Guidelines development (self protection)
- Organisation of CP events
- All the above adapted to the actual citizens needs, emphasis to vulnerable groups

### Komotini, Greece 18 July 2008

- Open public meeting "Cross Border Civil Protection Issues"
- Visit to the premises of the Special
   Unit of Disaster Management Komotini

Organised by ANRO



### Cosenza, Italy 17-18 November 2008

- Conference "Emergency management: from the Institutions to the Volunteers"
- Visit to the Civil Protection Operative
   Centre of the Regione Calabria
   (Germaneto CZ)
- Civil Protection Exercise in the
   Municipality of Piane Crati (CS)
   Organised by EPSILON ITALIA & TUTELA CIVIUM









Patras, Greece January 12, 2009

Consultation Meeting of CP experts for the program PROMYLIFE, Prefecture of Achaia

Only The Trained Citizen is a Safe Citizen



**Patras, 23 June 2009** 

Table Top Exercise

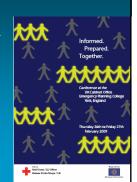
"How to Better Protect citizen's Lives in Major Emergencies"

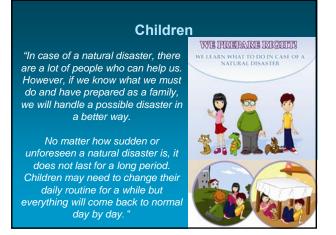
The scenario pertained to the confrontation of multiple events (earthquake, forest fire and landslides), laying emphasis on the rescue of the most vulnerable citizens (children, elderly, disabled).



### Cooperation with other projects

- "Informed Prepared Together" workshop of Red Cross/EU Office at Brussels in 6-7 October 2008. Project "Inform and prepare communities to work together in CP".
- EU-wide conference, at York (UK) in 26-27 February 2009.
- Site visit in Patras in 3 June 2009. Members of the Red Cross EU Office presented the family of products.





### People with disabilities

WE ARE AWARE - WE ARE PREPARED

Community capacity building, effective networking and social care programs are valuable tools to approach, inform, educate, train and maintain contacts with the most vulnerable group members in a community.

The support systems include

- Caregivers and caregiver organizations,
- Community-based organizations,
- Volunteer organizations and NGOs

Developing, maintaining, and practicing specific emergency plans

### Effective networking

Creating a personal support network can help persons with disabilities to prepare for and cope with an emergency. The network may consist of family, friends, relatives, neighbours, and co-workers.

It should consist of people who:

- Are trusted.
- Could check if assistance is needed.
- Are aware of capabilities and needs.
- Can offer help within a very short time.

### Community capacity building

Identify and register the community's vulnerable populations:

- ✓ Who the vulnerable community members/groups are,
- ✓ Where they live,
- ✓ What their actual needs are, and
- Who are in contact with them and may provide help to them

Social Care Programs offer good possibilities in obtaining contact details and information about the elderly, persons with disabilities, people with chronic diseases and reaching them when needed.

'Home Care' (or 'Assistance at Home') - EU supported social program

### **Modern technology**

Modern technology and telecommunication capabilities can be critical to connecting persons with disabilities with their friends and family and with the community and its resources.

Modern technology tools and systems can be used to enable the functioning of formal and informal social networks in a community, enhancing their resilience before, during, and after a disaster.

### **Communication strategy**

- Prepared before a disaster occurs.
- During disasters citizens require an updated communication with timely, honest and accurate information from a trustful source, about the progress of the disaster, guidelines (what to do and what to avoid) and protective measures.
- Continue the communication in the post disaster period. Those affected need a long and adequate social and psychological support. They should be treated humanely, with respect to their particular needs.
- The voluntary sector a great resource before and after a disaster. Volunteers constitute an integral part of the community and citizens trust them.
- The media A key element in risk and emergency communication.

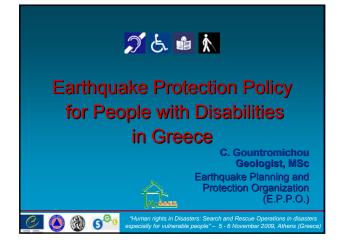
### Towards a preventive policy

A preventing policy should follow action lines as:

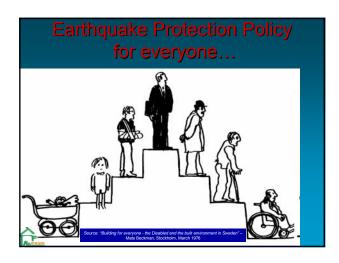
- Identify and register the community's vulnerable populations:
- Transmit clear and concise messages repeatedly to all.
- Deliver messages via multiple channels and modes of communication.
- Computer technology access into disadvantaged communities.
- Develop ongoing and proactive sustainability mechanisms in society.

Effective risk communication is an ongoing process, not a single act.

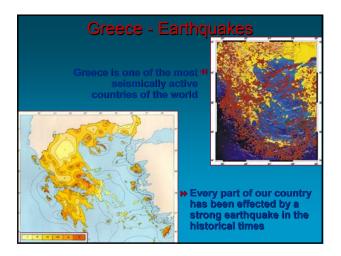


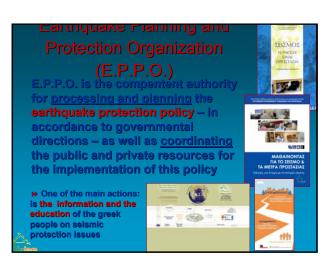


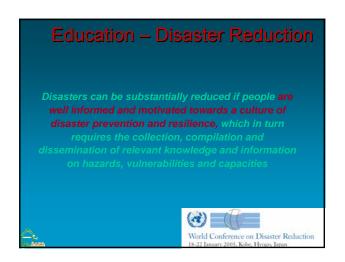




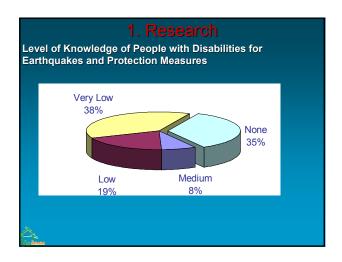


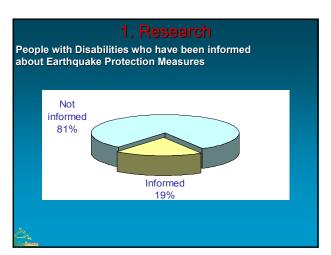


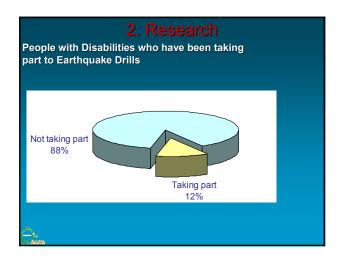


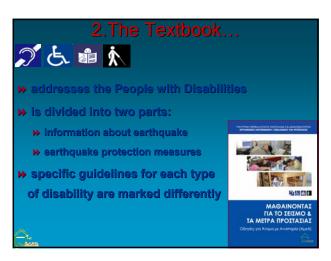


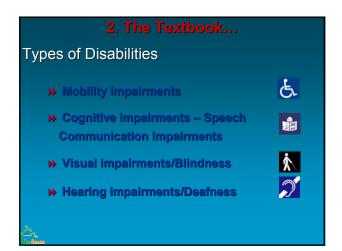
# E.P.P.O. — People with Disabilities Working towards disability equality - actions > 1. Research > 2. Textbook: "Learning about earthquakes and Earthquake Protection Measures — Guidelines for People with Disabilities" > 3. Dissemination of the information and knowledge (lectures, seminars, e.t.c.) > 4. Education - Earthquake Drills





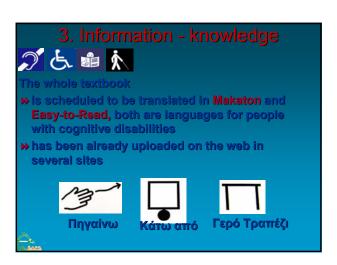




















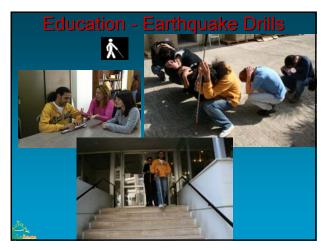






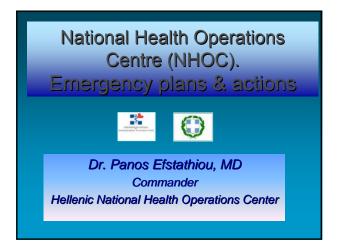












# The need for health crisis management International and regional events with health impact Health threats and challenges Growing and migrating populations Climate changes Dynamic nature of the Healthcare field



### The necessity for a health crisis center in Greece

- Natural disasters (earthquakes)
- Climate changes (forest fires, floods)
- Communicable diseases, especially zoonoses
- Illegal migration
- Need for broad health coverage of the population
- Health crises may happen and the nation must be prepared to manage them accordingly

# Basic features of health crisis management

- Preparedness
- Knowledge on possible health threats
- Organization of operational and strategic plans
- Cooperation with other nations in crisis management
- Technological support

### Basic characteristics of healthcare managers

- Familiarity with the health sector
- Team leadership
- Broad spectrum knowledge
- Constant update
- Proper operational planning
- Strategic thought and action
- Social sensibility and humanity
- Communication skills

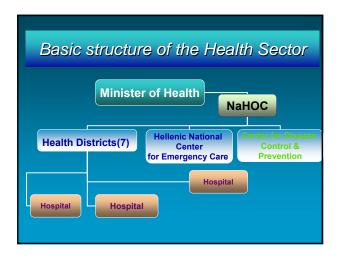


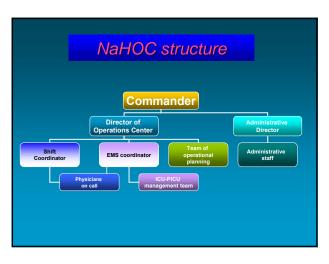




















# Interventions on the Health Sector

- Management of ICU and PICU beds
- Coverage of health needs in insular Greece
- Coordination of patient transfer from the periphery to tertiary hospitals
- Interventions on the private sector, if needed

# Interventions on the Health Sector

- Prompt record keeping
- Documentation of events
- Analysis of data and actions aiming at self improvement and promotion of healthcare services



# Pandemic Flu H1N1 National Plan Antivirals Stockpile Vaccines Stockpile (8 million doses) Vaccination Plan Cooperation with other organizations





# National Health Operation Center actions during the 2009 fires

- 1 General Hospital
- 2 Child Care Organizations
- 3 Elder Care Organizations



- All patients treated with respect and although the press wanted their names not a single name was published.
- The role of the Greek church was essential.
- After the restoration of the Hospitals and Organizations all patients returned back.



#### NaHOC actions

- Immediate implementation of crisis management plan
- Coordination of 7 large hospitals, EMS and Hellenic CDC
- Psychiatrists and psychologists directed to support the victims' families
- Transition of nursing staff to the area of the tragedy
- Creation of media center in the area
- Repatriation of the body remains

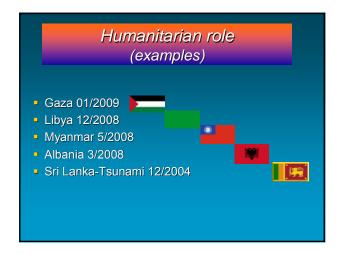






### Healthcare management of illegal immigrants

- Training by NaHOC and HCDC of authorities at ports of entry in personal protection measures and safe handling of illegal immigrants
- Documentation of incoming immigrants
- Cooperation with HCDC in epidemiologic surveillance and contact tracing
- Full pharmaceutical coverage of patients from entry to exit from the country



















# Examples of NaHOC cooperation with European Agencies Health Security Committee Protection of population health in events with potentially international impact WHO-Europe Implementation of International Health Regulations European Center for Disease Control and Prevention Epidemiological surveillance in cooperation with Hellenic CDC

# Examples of NaHOC cooperation with European and other Agencies Participation of Greece in Euro-Mediterranean Partnership monitoring of Public Health matters and exchange of knowledge and experience Participation of Greece in Black Sea Economical Cooperation-BSEC Several partnerships with EE and non-EU countries in matters of foreign citizens' health and provision of humanitarian aid in case of disaster.

#### 

#### Educational activities

- Educational courses for Hospital Managers
- Educational courses for postgraduate students of crisis management courses
- Participation in exercises
- Participation in conferences and courses within the EU



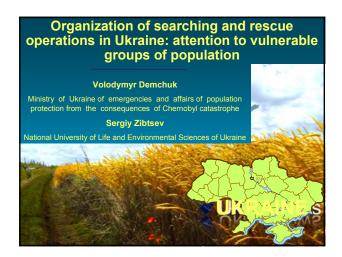
#### At a glance

- Dealing with and handling health crises demands the cooperation of several authorities under central guidance
- The role of NaHOC is extremely valuable in <u>managing crises</u> in the health sector
- Additionally, NaHOC, is the place where, devoted persons, through <u>experience and training</u>, can grow to become excellent health crisis managers in the future







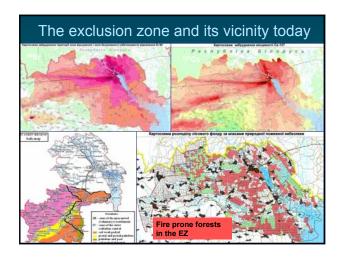


#### Content

- Preparedness for wildfire incident in the Chernobyl Exclusion Zone: a worst case scenario and vulnerable groups of populations
- Organization of search & rescue operations in Ukraine during large scale emergency situations

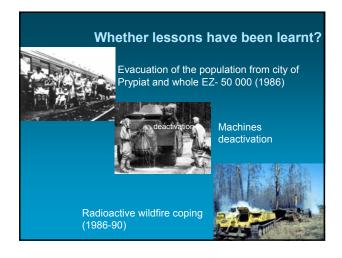


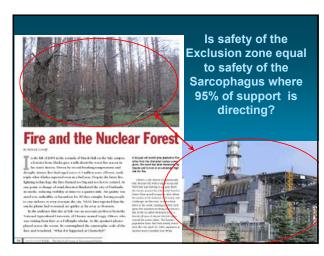
- 1. Preparedness for wildfire incident in the Chernobyl Exclusion Zone (EZ):
- a worst case scenario and vulnerable groups of populations



### Contaminated territories and vulnerable groups of populations in the Chornobyl EZ

- 260 000 ha of heavily contaminated forests and former agricultural lands
- Sarcophagus and radioactive waste storages, more then 100 temporary waste storages all over 10-rm zo
- 4 000 people of staff working in the EZ
- Near 300 villagers who voluntary came back to their homes (after evacuation in 1986) and are living now in the EZ permanently - mostly older than 65 year old
- 32 000 of population in the vicinity of the exclusion zone lvankiv rajon (working population is 28%).

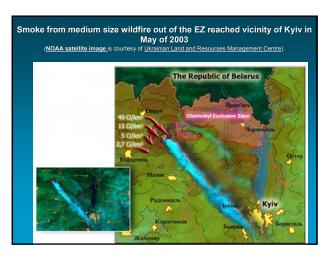
















### Preliminary results of worst case catastrophic wildfire scenario modeling

Hohl A., Yale University Kashparov V., National University of Life and Environmental Sciences of Ukraine

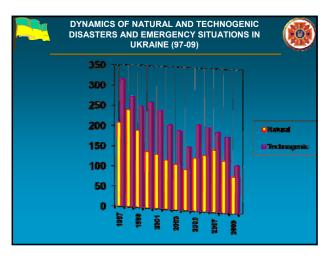
The potential dosage derived from the consumption of contaminated foodstuffs <u>could exceed acceptable levels</u>.

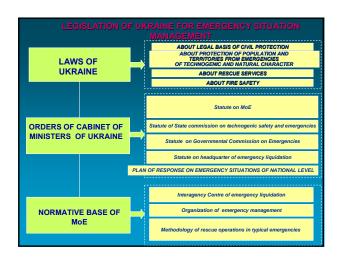
The Ukrainian government calls for <u>limitations on the consumption of foodstuff</u> if the prevented internal irradiation dose exceeds 5 mSv or if the prevented average annual dose exceeds 1 mSv.

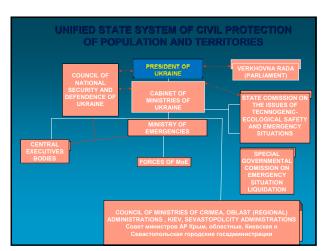
For both adults and infants these levels could be almost met or exceeded by consuming food produced at distances as great as 150 km from the center of the CEZ.

2. Organization of search & rescue operations in Ukraine during large scale emergency situations

















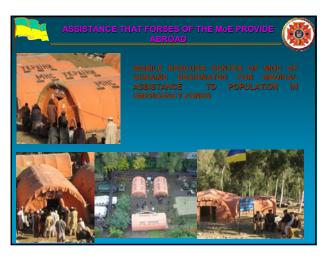








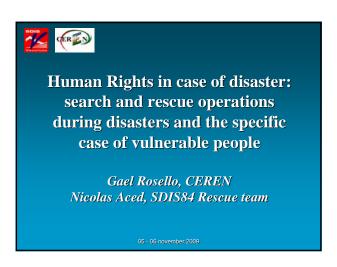








# Session II: Operational Issues "Human rights in Disasters: Search and Rescue Operations in disasters especially for vulnerable people" Athens, 5-6 of November 2009





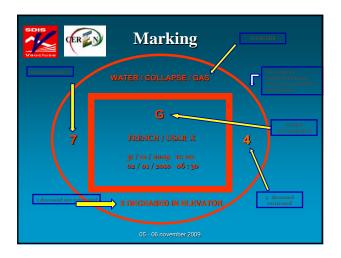














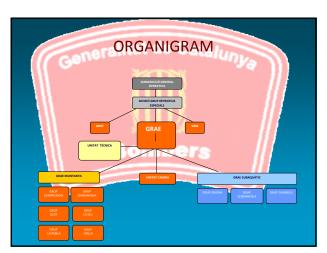






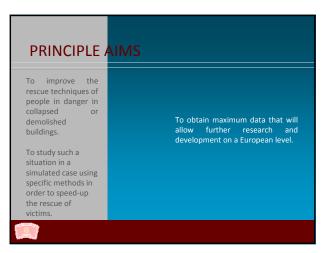






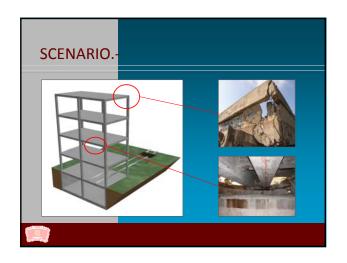
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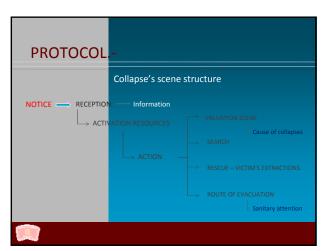


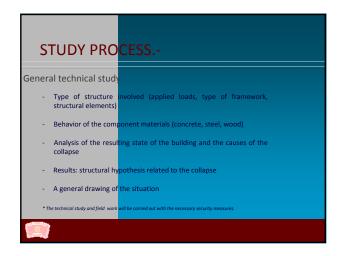


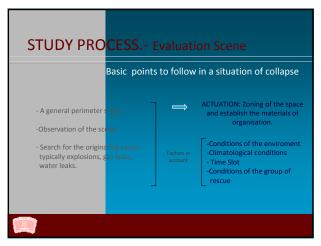


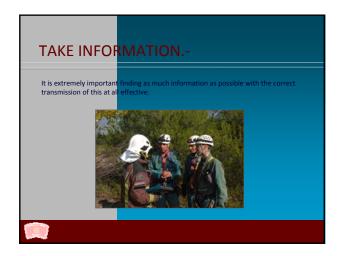


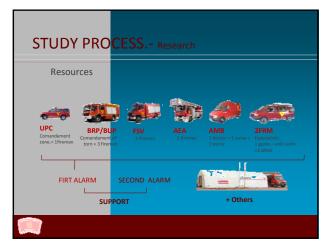


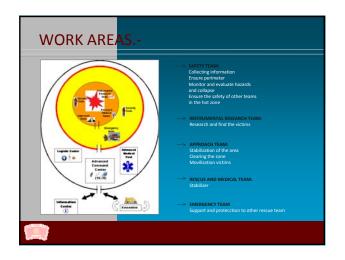




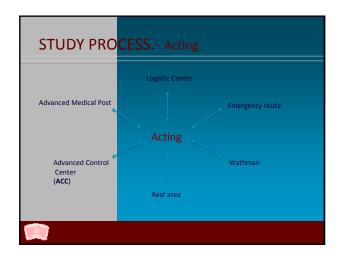






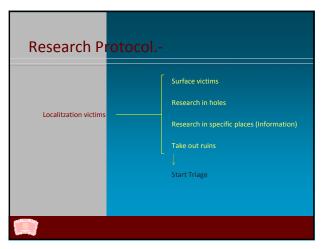






























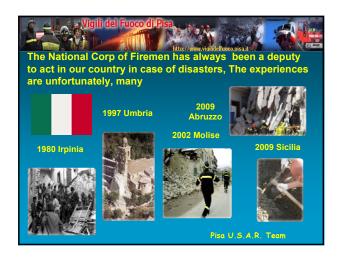














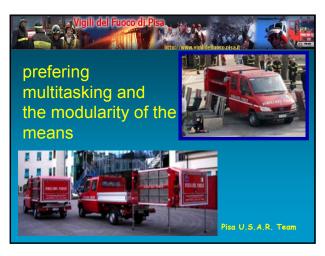
























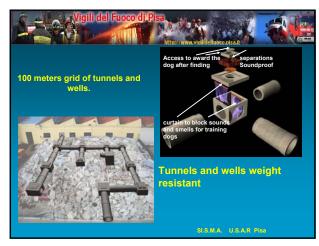


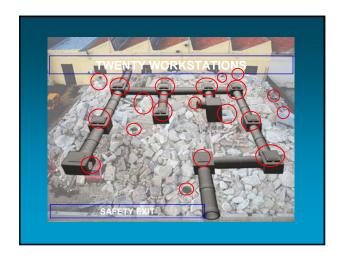


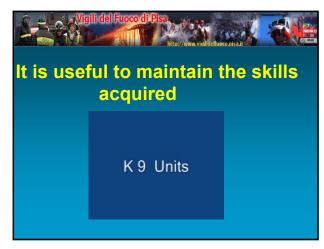










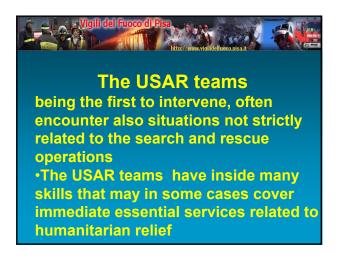












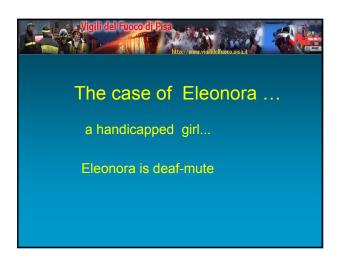








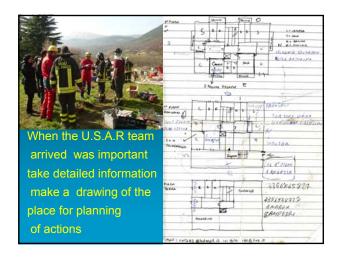


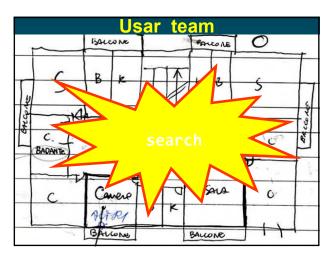


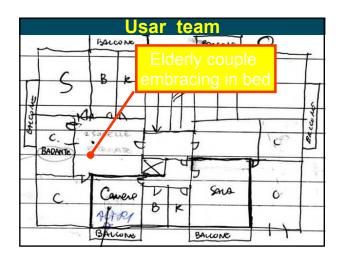


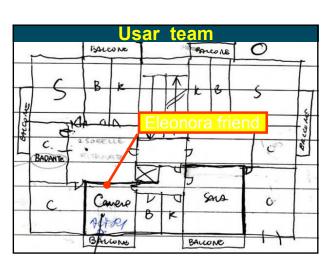


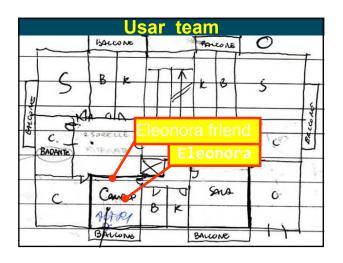




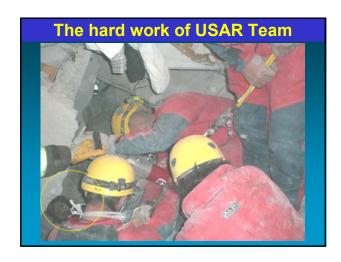
















#### **Vulnerale** people

Laws to ease the access of disabled people to private and public buildings and reduce architectural barriers have been improved;

Orienteering methodologies and alarm devices (eg acustic, visual, vibration etc.) to warn from danger have been improved

#### BUT

In case of catastrophes, terroristic attack and other events that require rapid evacuation, little can be made

#### SO

A special care and particular attention has to be paid in places in which vulnerable people are present as this implies more difficulty in evacuation procedures and a high percentage of victims

#### Vulnerable people

The task of the sanitary and social services is looking after the victims, especially where a provisional shelter replaced the house/village's houses causing important personal and social psychological consequences

#### **USAR Needs**

- We can say that the USAR covers an essential and difficult service that lies between the prevention measures and the support to survivors.
- The USAR must necessarily be also a service that offers the best of the resources, expertise and technology to serve all

#### HOW?

- Tools
- Training
- Sharing



Emergency Plans of Action in case of a disaster in Cyprus: Evacuating the old, disabled and younger people

Chrysilios Chrysiliou Deputy Director Cyprus Civil Defence



#### Facing a Disaster, the Cyprus Experience

- Cyprus' place in eastern Mediterranean, far away from Europe, has always been a deteriorating factor in its straggles to face different disasters.
- Very often, Cyprus' few resources were not enough to confront a disaster.
- Since the island's declaration of independence in 1960, the Republic of Cyprus has set up its own mechanism in dealing with natural and man caused disasters.
- A central agency in this effort is the Cyprus Civil Defence.

#### Cyprus Civil Defence

- CCD is a government agency tasked to face disasters. The philosophy upon which it operates is a one based on mobilizing and utilizing the whole population in case of a disaster.
- It has a small number of paid professionals and a good number of volunteer
- In addition to the above members of CCD, all citizens of the Republic are obliged to serve a two year mandatory period to the CCD. Overall the CCD members account to about 10,000 for 800,000 of population.
- CCD trains its members in First Aid, Telecommunications, Welfare Neighborhood watch, Urban Search and Rescue, Fire fighting and Pumping





#### Facing Disasters in Cyprus

- CCD has a number of national plans of action depending on the expected disaster like,
- "EGGELADOS"

earthquakes

"ESTIA"

major middle east crisis

"SEVESO" • "IFESTOS"

major technological incident Evacuation from forest fires

#### Evacuating the old, disabled and younger people, a central issue in all plans of action

Population: \_ 796,740 (July 2009 est.)

Age structure: 0-14 years: 19.1% (male 77,959/female 74,591)

15-64 years: 68.5% (male 276,890/female 269,267) 65 years and over: 12.3% (male 42,961/female 55,072)



#### Evacuating the old, disabled and younger people, a central issue in all plans of action

- In the decade 1999 to 2009, Cyprus experienced an increasing number of big rural/forest fires.
- Some of them threatened a number of villages and as a result some of them needed to be evacuated for the first time.
- One of the greatest problems we faced in trying to evacuate isolated villages was the big number of older and disabled people we faced.





### Evacuating the old, disabled and younger people, a central issue in all plans of action

- In 2006, Cyprus and the CCD faced yet another challenge.
- The welcoming and caring of more than 60,000 evacuees from Lebanon after the hostilities which took place their.
- Immediately, we had to temporarily shelter and care for thousands of people.
- Once again we faced the issue of dealing with old, disabled, younger and pregnant people.
- Two years ago, the Cyprus Civil Defence was mandated by the Government of Cyprus to come up with individual evacuation plans of action giving special attention to people with special needs.

# Evacuating the old, disabled and younger people

- Coming up with a plan of action and maintaining it to a constant updated status has been since a continues process and needs excellent coordination and the cooperation of everybody involved.
- To successfully implement the plan ensuring the evacuation of the most vulnerable in times of a crisis or a disaster means that a number of issues should be addressed beforehand.

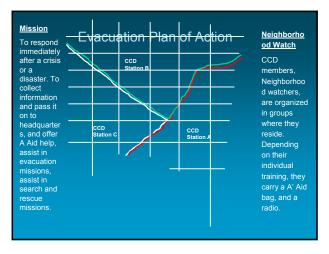
## Evacuating the old, disabled and younger people

- Major challenges,
  - Identifying the individuals
  - Considering their individuality (age, ability etc)
  - Considering other factors
  - Coming up with a plan suited for the individual
  - Informing them of the threat, dangers and plans
  - "training" them how to participate in the implementation of the plan
  - Training the trainers

### Evacuating the old, disabled and younger people

- In order to meet the challenges identified in an evacuation plan, the CCD has decided to prepare a different plan for each community.
- CCD officers have met with the community presidents and the community councils and requested their assistance in gathering the necessary information.
- In addition, experts were hired on a temporary term to assist CCD.
- Last, the CCD Neighborhood Watch members have been mobilized to assist.

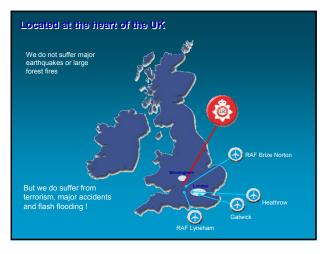




















# Internal and External Sounds available in Internal sounds in the hundreds of metres of tunnels underneath the rubble pile at 20 different tunnel locations Female help

- Male help
- Baby crying
- Car alarm
- Phone ringing
- Fire alarm
- Sobbing moaning
- Escaping water
- Car alarm
- Dog barking
- Hysterical screaming
- Tapping on pipes

- External Sounds
- Aircraft
- Rain
- Traffic
- Helicopter
- Train
- Storm
- Explosion Various portable mechanical

'thumpers' and 'squawkers' are also used for technical search

4 x zoom cameras also monitor the rescuers activities, the buildings and rubble pile for feedback and safety purposes

# Tim Gallagher (FEMA), USA when visiting the College

"Having instructed USAR management and operations all over the world for years, I have seen many training facilities that attempt to replicate the real conditions of large scale structural collapse incidents, never have I seen one that provides such realism for students."

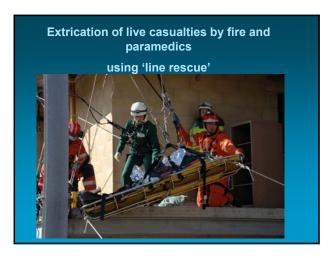






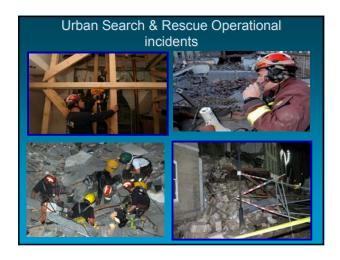




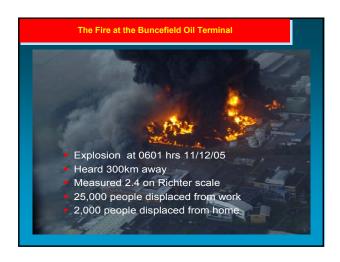






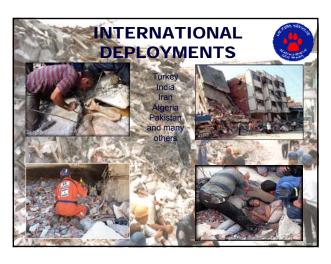




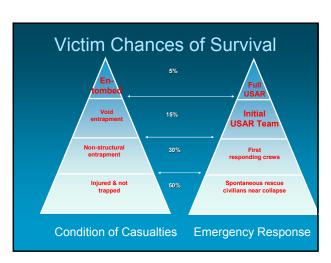




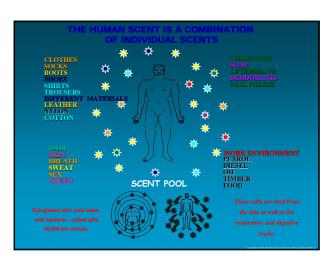










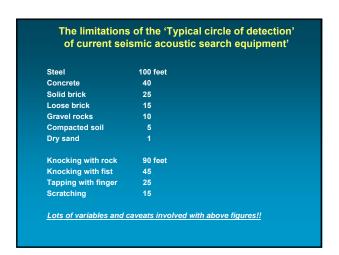


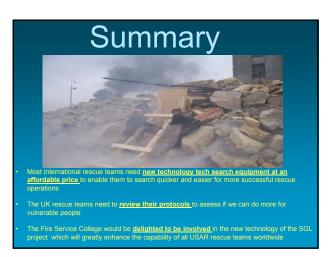


# CANINE DISADVANTAGES Living animals can be temperamental, tired, stressed The information has to be interpreted Many dogs will not locate dead victims, as not trained for both Performance may vary according to individual handler/canine capabilities. Effected by extreme weather conditions Distractions i.e. other scent cones are present Suffer a lowering of performance if used excessively Short work period of 20 - 30 minutes building collapse, and 45 - 1hr open areas before requiring a break.

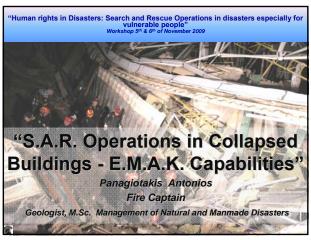






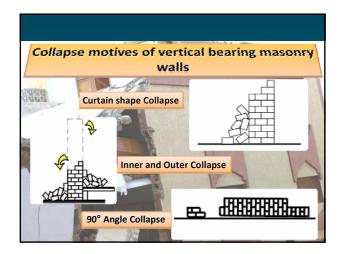




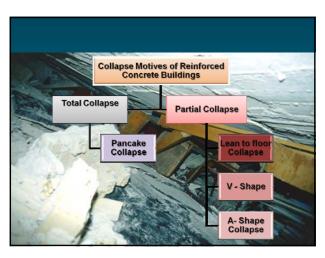


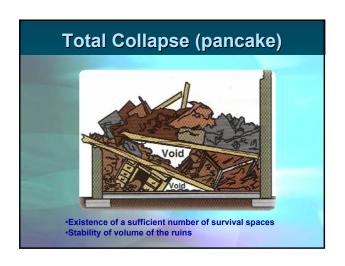
#### **BUILDING CATEGORIES**

- Few- story or multi- story reinforced concrete buildings (the majority in Greece's Urban areas)
- Smaller buildings with mixed structural system of vertical bearing masonry (brick or stone) walls, usually found in villages and suburban areas.
- There are only few steel frame buildings in Athens.

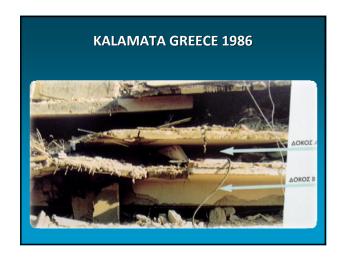














#### PROSEDURES

- **1. Building Triage**
- 2. Reconnaissance and information gathering
- 3. Structure / Hazards Evaluation & Marking
- 4. Rescue of the Surface victims
- 5. Search of building's voids non surface victims locating
- 5. Rescue of the entrapped victims by debris removal.

#### 1. BUILDING TRIAGE

- Use of the building
- Day and time of the day
- Information from neighbors
- Structural issues as: building's condition, mechanism of collapse (voids), type of construction, our means and personnel sufficiency.

#### 2. RECONNAISSANCE

- Nature of building.
- Eventual risks due to catastrophic events e.g. electric energy risks, natural gas leakage, fires, threatened collapses, chemical or explosive materials etc.
- Evaluation of the number of rescuers required for rescue operations.

#### 3. RISK MANAGEMENT

- Isolate the area
- Use of explosive or chemical detectors
- Remove of parts of ruins that are ready to collapse
- Fight fires
- Cooperation with other agencies.

#### 4. Surface victims release

- Visible victims that are trapped and cannot be removed from other civilians
- These victims could be constitute an information fountain

#### **5. Entrapped victims location**

- A. Use of information and on the spot examination
- **B.** Calling / knocking method
- C. Use of rescue dogs
- D. Use of electronic listening devices
- **E.** Use of visual search devices
- F. Use of thermal / infrared cameras

#### A. Use of information and on the spot examination

- Number of the trapped persons
- Position of the trapped persons in the
- Apartment's layout
- Identification of the furniture dragged out by the teams that conduct the penetration
- Limited access to voids
- Maybe dangerous

#### B. Calling / knocking method

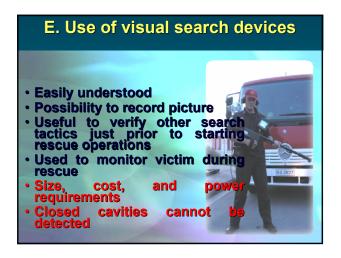
- No special equipment required
- People easily trained to support effort
- Searchers can inform victim of response
- Can be used with listening device
- Will not locate unconscious, weak, young
- Sound of knocking may be too weak for audible detection

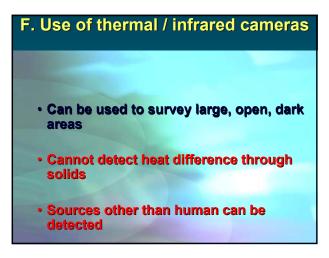
#### C. Use of rescue dogs

- The dogs work fast and due to the sense of smell, they are able to detect unconscious persons buried under debris or people that are unable to make themselves heard by knocks.
  - Performance fluctuates
  - Adequate scent is needed
- Need verification by other search means

#### D. Use of electronic listening devices

- Able to cover large area as a Detector
- Can triangulate on victim position
- Capable of picking up faint noise/vibration
- Unconscious victims not detected Ambient nose level may need to be
- lowered
  Victim needs to create noise pattern
  Limited range (acoustic=25ft, seismic=75ft)
- Difficult to detect deaf and dumb victims

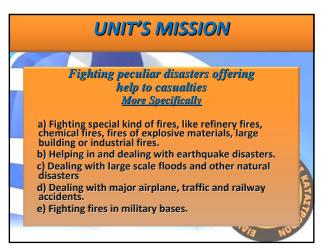


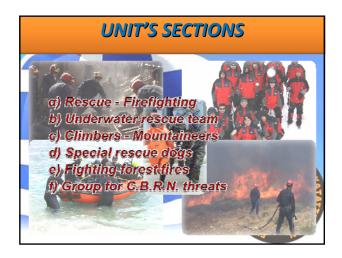












#### S.A.R. Operations in Greece

- Today unit counts 90 men all fully trained for medium and heavy rescue operations nationwide
- Capable for search with electronic equipment rescue dogs, rescue (incl. lifting), cutting concrete, technical rope rescue, basic shoring, hazmat detection and isolation, advanced life support (in cooperation with National Centre of Immediate Help), hazardous materials handling, ability to work 24 hours in daily shifts





















# Capabilities Activation in 4 hours 24 hours work for 7 days in 12 hours shifts 3-4 Vehicles (Mobil – fire) 20 tons of rescue tools and equipment Shelter, food and water supplies for 7 days Technical search, rescue, emergency medicine, structural engineering, logistics, communications, canine search, and hazardous materials handling.









#### MSB – A new Swedish government authority for societal safety

- Stemming from the
  - Swedish Rescue Services Agency (SRSA),
  - the Swedish Emergency Management Agency,
  - and the Swedish National Board of Psychological Defence.
- From Jan 2009 MSB is responsible for matters concerning;
  - emergency prevention
  - preparedness, response and recovery
  - civil defence

#### MSBs work until now

- Mostly focussed on sensitization and operational guidance on Gender and to some extent disabilities in
  - Training
    - Induction training for internal staff

    - SWIFT training
       Induction training for Field staff
  - Gender analysis for long-term projects as a base for project design
  - MSB; gender advisor for operational input
  - Handbooks on Disabilities and Gender Equality in operations

All persons have equal rights - also equal opportunity for survival!

Two views to that challenge:

- Disability issues
- Gender issues

#### Disabilities perspective on SAR operations

- $\label{lem:alpha} \mbox{Aim: Ensure that operations are exercised without discrimination!}$
- What is a disability?
  - Impairments, Disabilities, Handicaps...
- How to respond?
  - Hands-on advice for meetings with persons with special needs

#### Disabilities perspective on SAR operations

- Practical guidelines
- Training
- Analyze which needs are accurate for the recovery/build up phase

#### Gender perspective on SAR operations

- Gendered use of space
- Mobility restrictions
- Seeing to the health needs of different groups
- Difference in accessing humanitarian relief
- Ambition; to reach the whole population and to;

  - Strive towards gender balance (at least 40 % of underrepresented sex)
     Ensure that women participate fully and on equal terms with men at all levels;

  - Increase protection of women and girls;
     Ensure application of gender perspective throughout the project cycle

#### What are we doing now?

MSB handbook on persons with disabilities in emergency situations

MSB handbook on gender equality - practical advice for international assistance (nov 2009)

For a copy send an e-mail to;

#### Conclusions and Recommendations

- Adopt an inclusive, holistic approach
- Training / awareness / attitudes
- Continue sharing of knowledge, experience and good practise





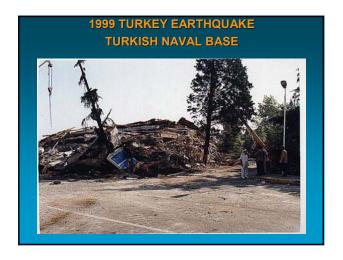


# **PURPOSE OF ESTABLISHMENT**

- In 2000 a catastrophic earthquake struck Athens.
- The Hellenic Air Force Academy's installations suffered massive destruction.
- At that time, the available Civil Defence and Fire Brigade Rescue teams were directed – as expected – to important vulnerable civil incidents (residential buildings, factories, schools etc).
- It was thus realised that in case of a major natural disaster, sections of the population (such as the military and even more importantly service personnel families), which are not high in the prioritisation of provision of immediate USAR care, might become vulnerable as such.

# **PURPOSE OF ESTABLISHMENT**

- A similar conclusion had already been reached in 1999 when an earthquake of 7.8 in Richter scale struck Turkey for 45 seconds.
- The Turkish Naval Base at Gulchuk suffered severe damages and as a result tens of naval personnel were killed buried in the rubbles.
- KISILAY (Turkish Red Crescent), AKUT (the NGO SAR Organisation) and other available forces were directed to civilian targets but not to the Naval Base, except for the Israeli Army Home Front Command, which rushed with rescue troops from Israel.
- Soon after, The Turkish Armed Forces established DAK (the NDSAR Battalion).





# HAF DISASTER RESPONSE TEAM

## **MISSION**

Established in 2000.

It intervenes in order to locate, provide initial medical care and remove entrapped persons in a safe and expeditious manner following a structural collapse.

Its role is primarily focussed on military installations, although, KOMAK may intervene in case of civilian structural collapse incidents or other disasters.

It also intervenes in case of major civil or military aviation accidents.



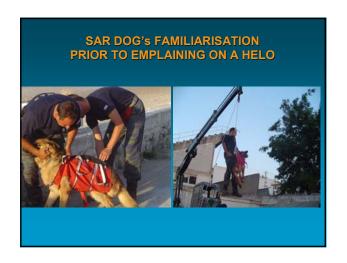
# **OPERATIONAL CAPABILITIES**

- Can deploy rapidly to the disaster area and begin DR ops
- Can conduct DR ops under any weather conditions
- Can conduct DR missions at home and abroad
- Provides emergency communication between MOB and the units involved
- Can conduct DR ops by using airborne, airland and underwater methods of insertion
- Can provide counceling on DR ops
- Can provide training support
- Can conduct joint and combined exercises with national and foreign DR units













# HAF DRT MEDICAL SUPPPORT TEAM

# **UPON ARRIVAL AT THE DISASTER AREA**

- Dividing into sections
- Providing first treatment to the victims according to the ATLS principle
- Reaching the victims and treatment priorities

# HAF DRT MEDICAL SUPPPORT TEAM WORKING WITH THE DR RESCUE TEAM

- Victims' identification
- Decision about method of medical intervention
- Evacuation of the victim

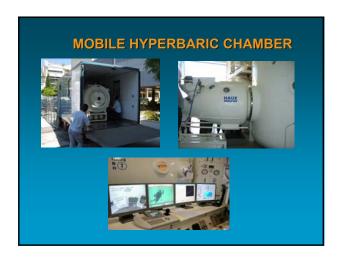












# **TRAINING COURSES**

Basic DR course SAR Dog course

First Aid and Emergency Health Care course

**NBC** course

**Mountaineering course** 

**Basic Parachute & FF course** 

**Diving course** 

# **EQUIPMENT**

The HAF DR Team is equipped with new technology equipment to execute DR ops in various natural disaster environments.

- -Individual Standard Equipment
- -Portable Team Equipment
- -Heavy Machinery

# **INDIVIDUAL STANDARD EQUIPMENT**

Lantern

Mask

**Protective Helmet** 

Harness

**Protective Glasses** 

Overalls Knee-pads

**Protective Boots** 

Flashlight
Protective Gloves

**Bad Weather Conditions Suits** 

**Pocket Stove** 

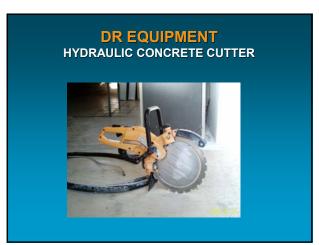








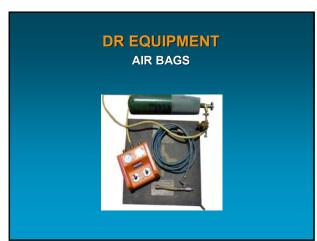






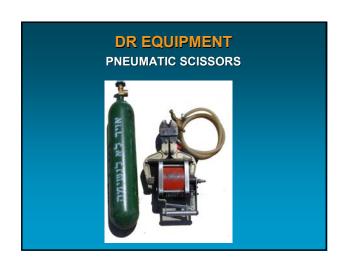


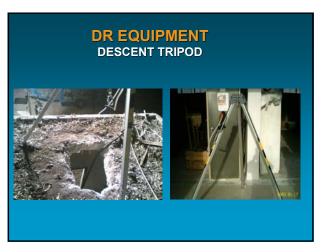














# HEAVY MACHINERY MISSIONS AND PURPOSES

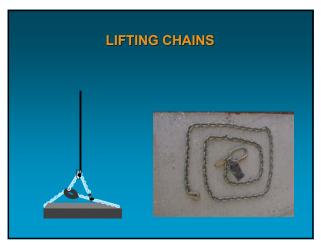
- Lifting and removing elements using chains
- Loading trucks with debris taken out of the destruction site
- Breaking through walls and drilling holes with the hydraulic hammer
- Opening roads blocked by wreckage
- Covering contaminated areas with soil

# **TYPES OF HEAVY MACHINERY**

- TRACK EXCAVATOR
- TRACK/ WHEEL LOADER
- BACK HOE LOADER
- CRANE
- DUMP TRUCK
- CARRIER









# COMMUNICATION EQUIPMENT OPS & COMS MOBILE CENTER Mobile and Satellite phones Hand, vehicle, fixed & marine radios Mobile Satellite & Ground terminals Computers – broadband internet Digital monitoring systems Disaster & hydrographic digital mapping

# **MEANS OF DEPLOYMENT AND INSERTION**

During the catastrophic forest fires in 2007 in the Mainland various groups of vulnerable people have been entrapped in villages surrounded by huge fronts of flames fast approaching their settlement and with no available routes of escape, since village roads were blocked.

Those, who opted to escape through blocked passages found tragic death. The saddest event was the death of a mother with her four children, who were all found dead inside their car.



# FOREST FIRES 2007



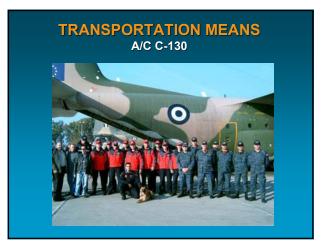
# MEANS OF DEPLOYMENT AND INSERTION

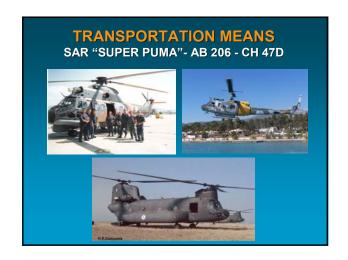
Facing this situation the HAF offered the only possible route of escape, i.e. by SAR helicopter. To this end, vulnerable groups of population were instructed to gather in open areas, such as soccer grounds, and were evacuated by air.

During the floods that followed the HAF Underwater Operations Team also managed to rescue vulnerable people (i.e. children and elderly) by dinghies, which literally arrived to their otherwise unapproachable doorsteps.

Taking into account the fact that the degree of vulnerability in SAR operations also depends on the speed of arrival of rescue forces the HAF strives to use all means of available methods of transportation and means of insertion to the scene in order to provide a fast and efficient SAR service.

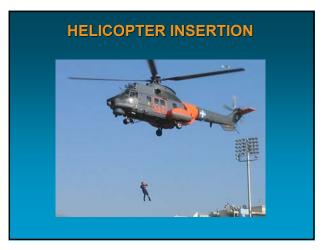


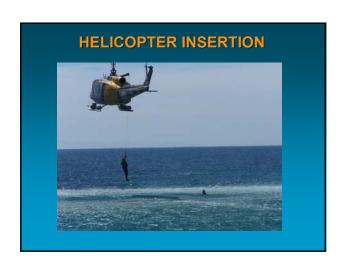




















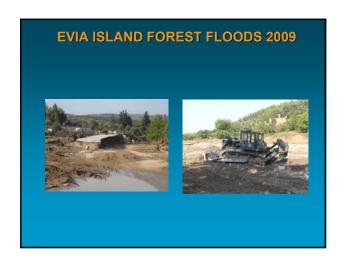


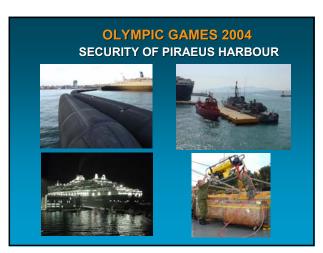






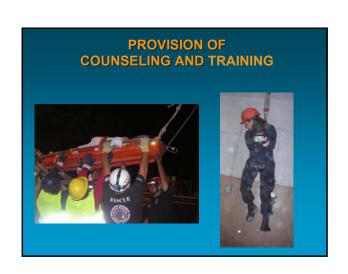


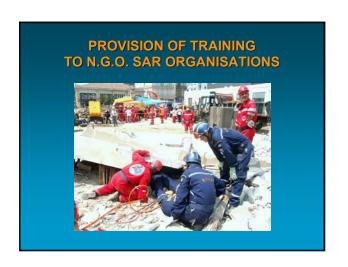




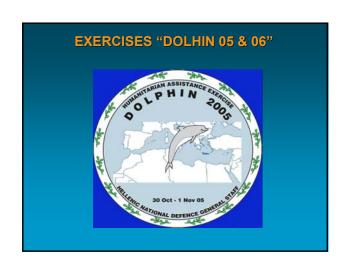
# PROVISION OF COUNSELING AND TRAINING

- Taking into account the fact that following a major natural disaster the degree of vulnerability of sections of population depends on their knowledge and training in order to protect themselves and probably save others, the HAF in cooperation with the Ministry of Education provides specialised training courses to Boroughs all over Greece.
- KOMAK also provides training and participates in joint exercises with N.G.O. SAR Organisations

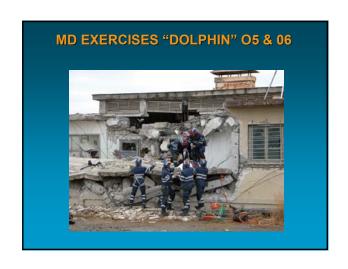


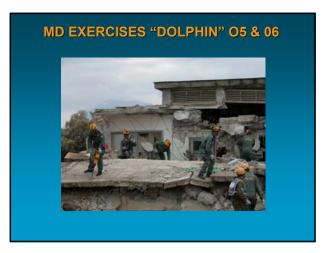


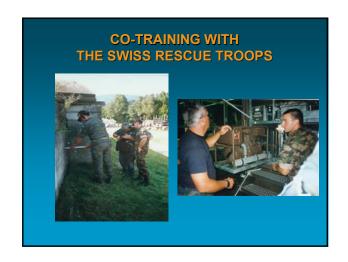


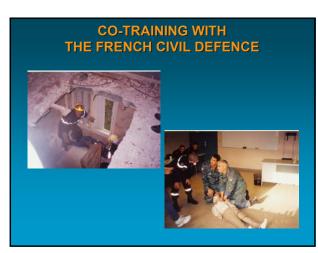




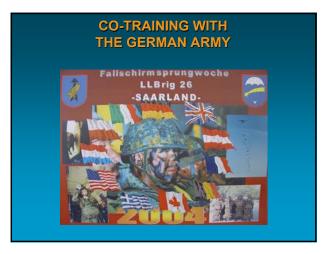






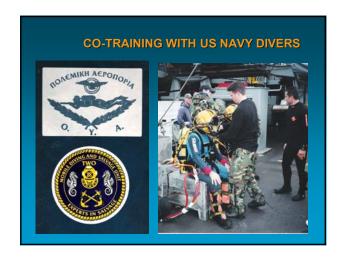






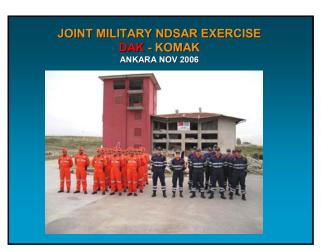




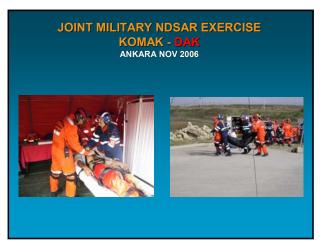




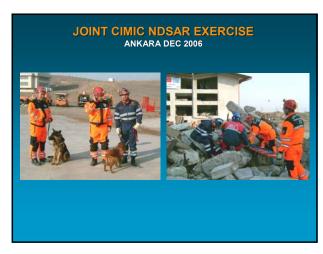






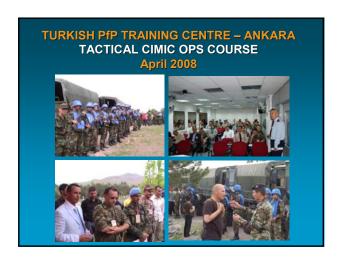


































# **SCOPE OF FURTHER COOPERATION**

- The HAF Disaster Response Team, subject to approval by the HAF General Staff, is open to all means of cooperation with international, European and national USAR Organisations and Teams. This might include participation in working groups, conferences, co-training and joint exercises.
- It also wishes to consider proposals for the inclusion of any procedures, methods or policies that may further enhance the existing ones, in regard to SAR of vulnerable groups of population

# Session III: Catalogue of Ideas

"Human rights in Disasters: Search and Rescue Operations in disasters especially for vulnerable people" Athens, 5-6 of November 2009

# Catalogue of Ideas

 Information regarding the number of people with disabilities, as well as their working places and homes should be collected in a data-bank by municipalities and central operational services

A specialized sign (mark) outside the buildings where vulnerable people work or stay can probably be used to facilitate decision makin and rescue procedures in case of a crisis, e.g. earthquake or fire.

However, the issue of personal data protection is very critical and the above proposals need further discussion

2) There is a significant differentiation among EU countries regarding existing prevention measures and operational procedures for protecting vulnerable groups of population

The Swedish model seems to be the most advanced, since a specialized handbook for the search and rescue of people with disabilities has been issued ("Persons with disabilities in emergency situations-Handbook for international emergency response operations personnel")

# **Catalogue of ideas**

 A number of simplified measures could be proven effective for vulnerable people protection

The working place for people with disabilities could be chosen to be only on the ground floor of the building so that to facilitate their evacuation in case of an emergency.

A colleague of them could also be assigned to help them evacuate the building under such circumstances.

4) Training of the human environment of people with disabilities is vital

Families, school environment and occupation environment of those people should be aware of elementary guidelines for helping them in case of emergency.

# Specific Comments Comments by the workshop participants were made regarding the following issues: Legal System Regulations Guidelines Search and Rescue operations Prevention

# Legal System

- There is a need to develop and introduce in appropriate way relevant supplements to the texts of United Nations "The standard rules on the equalization of opportunities for people with disabilities" (The appendix to resolution N 48/96 on 20 December 1993) in the area of education, informing and relevant public services to the observance of the rights and equitable access to meeting the needs of people with disabilities (in the field of disaster risk reduction and reducing vulnerability, the protection of their life and health against emergencies

-Legal aspect of running a database by Civil Protection

 Positive law should try to bring precisions to the scope of fundamental principle like equality before law and non-discrimination

-Implementation of the UN convention of 2006 about disabled (A/61/611 Distr : General, 6 December 2006)

# Legal System

-Building on existing laws and codes is neede

-Extend lows to include elements of human rights based approach, especially in the field of disaster prevention and reduction can be very useful

-By using article No 121 of declaration of human rights about discrimination the Council of Europe legally supporting rights and concrete actions can be achieved

-Clarification of the various definitions of concept used and particularly the concept of vulnerable groups, not only disabled but also hard to reach people, is needed

-Be very careful with the idea of derogation of human rights in time of emergency: Is it needed in the kind of disasters we consider?

# Regulations Guidelines

-There is a need to elaborate in parallel with practicing in the framework the municipal and national campaign on informing and warning of the population same specific information materials for the most vulnerable people (children, elderly, and disabled included) aiming on their awareness raising

-Adequate information for vulnerable people about how rescue operations can be made should be collected

-Expanding of current national guidelines, considering issues on human rights and disaster management is needed

-Considering international guidelines on the subject, such as the UN Inter-Agency Standing Committee (IASC) can be very constructive

# Regulations Guidelines

 Using either conceptual approaches or to purely operative measures is not effective: both domain need each other to be efficient globally

 If not exists, there is a need to frame a standard for reporting at EU level (at least) on:

> Activities (events characteristics)

> Outcomes epidemiological and medical status of victims on the scene, and followed within 1 month and later

➤ Lessons Learned to share more accurately experiences

# Search and Rescue Operations

-The states must ensure adequate training and equipping of rescue teams, medical people, and the nursery, as well as related to them brigades so that to enable search, rescue and administration of first aid to people with disabilities in major disasters and in other emergencies

-Cooperation among EU USAR teams is needed

-Working and doing simulacrums in different scenarios with different rescue teams and comparing results could be operationally useful

 Collecting information for ontrapped victims, like disabled people by relatives or neighbors, is critical for the search and rescue procedure.
 However, for tourists this can be very difficult.

# Search and Rescue Operations

 A handbook for international emergency response operations personne has been issued by the Swedish Rescue Services Agency.

This handbook attempts to document the needs of persons with disabilities in case of emergency situations. It can be very useful to the ones who are going to take part in rescue actions in emergency situations, such as international emergency response operations personnel, aid workers and volunteers

-A special care and particular attention has to be paid in places in which vulnerable people are present as this implies more difficulty in evacuation procedures and a high percentage of victims

-The USAR covers an essential and difficult service that lies between the prevention measures and the support to survivors

# Search and Rescue Operations

-International guidelines for search and rescue operations exist in UN and INSARAG

-Priorities should be addressed in search and rescue (for example children should be considered of high priority)

Networking with other rescue teams in needed in order to propose plans for research on new technologies applied on search and rescue operations

 Galharing existing experiences in order to systematize them it possible an identify gaps to be filled (technically) would be very important

# Search and Rescue Operations

- A list/inventory of existing USAR protocols and technologies used is need

-The USAR must necessarily be also a service that offers the best of the resources, expertise and technology to serve all (tools, training, sharing)

-Location of people with hearing or sight impairment, as well as unconscious victims is very difficult. It seems that smell is very critical in such cases as a location method

- Training of rescue learns is very important. Simulated operations can be conducted at a specialized debris camp that is situated in Pisa

### Prevention

-Education of crisis manager as well as preparedness and education o

-Up to date databases about localization of disabled persons and specification of handicapped people is needed

-Measures allowing to get in touch with disabled, specifically non-hearing people are necessary

 There is a need to define duties, responsibilities of bearers in agencies involved in DRP-DRR. Especially in the context of the national platforms

### Prevention

- People with disabilities today are over 10% in the world (about 650 million of people) and consist 15% of the EU population.

The results of the study "Earthquake Protection Policy for People with Disabilities in Greece" conducted by the Earthquake Planning and Protection Organization (E.P.P.O./Gr) can be used for protecting vulnerable groups of population in disasters

planning, notification, evacuation, emergency transportation, sheltering, access to medical care and medications, access to their mobility devices or service animals while in transit or at shelters and access to information

-The existence of a social environment and social networking could be proven very significant for persons with disabilities

### Prevention

-The on-going project "PROMYLIFE" (How to Better Protect my Life in Major Emergencies), aims at improving the preparedness of the public and in particular of the vulnerable groups (elderly, children, disabled and disadvantaged people, etc.) in major and extreme events (Coordinated by the Development Enterprise of Achaia Prefecture (NEA) – Greece).

The main objective is to prepare guidelines on the facilitation of information provision to the general public and the vulnerable population groups

- Promoting empowerment of the population is considered very useful. It can be achieved by:

Education

➤Close cooperation among deciders and rescuers at any phase of management

Close decision making

### Prevention

-Early location of people with disabilities in emergency situations create the need to investigate methods based mostly on human body smell

-Additionally to existing rescue dogs, chemical methods ("electronic noses") seem be he best solutions and hence must be exploited to maximum

- GPS technology, as chain-necklace or bracelet type for citizens and especially for vulnerable people can be used



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